



# Mission-Talk Dispatch Console User Guide



## Catalog





## Mission-Talk Dispatch Console LOG IN/OUT

#### **Mission-Talk Dispatch Console**

#### Login

- Input the User Name, Password, Authentication code to login the dispatch console.
- Click "Remember password" no need to enter a password to log in next time.
- Click "Auto login" to login automatically when opening the software.

	MISSION TALK
	A User Name 🗸
<b>ISSION</b>	■ Auth Code 6⊌qu
-TALK	Remember password Auto login
	Login
	v10.5.7

### Log out/Settings/About

- · Click the right top of User Name for logging out
- Click "Setting" to change the data storage path
  Click "About" to check the software version

2021-12-07 10:43 Tuesday	MISSION TALK	
Dec 07 Tuesday <b>10:43</b>	Dispatcher PTT00 Organization MTTEST Number of users Number of channels 7 4	Setting About
Basic Dispatch Funtion	Voice Dispatch       Communication via PTT, Full-duplex       Image: Second Sec	
	Video Dispatch Live video recording,pull,push,forwarding  Large screen dispatching Data statistics, Task list, User list	
■t# Dispatch resource		<b>≚ </b> ≢: Ę



# Mission-Talk Dispatch Console Interface Overview

## Mission-Talk Dispatch Console Homepage Overview

Mission-Talk Dispatch Console Homepage provides impressions such as the dispatcher's basic information, operating dispatch functions, organizational structure, shortcut operation columns, etc., which is convenient for users to perform quick and convenient operations

- (1) Showing the actual local time, date and User Name
- (2) Showing the information such as organization, number of users/channels
- ③ Modular dispatch functions gives users quick access to enter actual functions column
- (4) User can switch different module functions through this column

2021-12-07 1	.0:54 Tuesday 1	MISSION TALK	PTT00 -	- 0	×
2	Dec 07 Tuesday <b>10:54</b>	Dispatcher PTT00 Organization MTTEST Number of users Number of channels 7 4			
3	Basic Dispatch Funtion	Voice Dispatch       Communication via PTT, Full-duptex         Communication via PTT, Full-duptex       Dispatching command based on map and positioning			
		Video Dispatch Live video recording.pull,push,forwarding			
		Large screen dispatching Data statistics, Task list, User list			
r <b>*</b>			·	<b>.</b>	
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## **Mission-Talk Dispatch Console** Basic Dispatch function Introduction



Voice Dispatch: Dispatch missions through voice communication like one-to-one call/one-to-many call



Location Dispatch :Dispatch missions through real time positioning and geofencing



Video Dispatch :Remotely control and monitoring terminal by live video streaming



History Records : Check and play back the history media data and records

#### **Mission-Talk Dispatch Console** Task Dispatch function Introduction



Guard Tour: This is an optional module enabling the dispatcher to create a route that one or more terminal users have to follow at the correct checkpoints.



Patrol Records: Check the Guard Tour records..

Mission-Talk Dispatch Console Dispatch Resource

### Mission-Talk Dispatch Console Dispatch Resource

"Dispatch Resource" is about customer's organization/channel/user information structure. It's convenient for dispatcher to do some daily member dispatching and other basic operations.

2021-11-09 14:19 Tuesday	MISSION TALK	рттоо — c7 ×
Nov 09 Tuesday <b>14:19</b>	Dispatcher PTT00 Organization MTTEST Number of users Number of channels 2 2 2	
Basic Dispatch Funtion	Voice Dispatch Communication via PTT, Full-duplex	
	Video Dispatch Line video recording.pull.push.forwarding	
	Large screen dispatching Data statistics, Task list, User list	
		× • 🗈

• Click "Dispatch resource" and it will show the organization\channel\user structure and information



2021-11-09 14:21 Tuesday	MISSION TALK P	поо —	a x
Q Input keywords to search —			
Dispatch resource	Dispatcher PTT00 Organization		
••∎ # ± 0 • •₽ MITEST	MTTEST Number of users Number of channels 2 2		
<u>з</u> сні 18. сн2			
	Voice Dispatch       Communication via PTT, Full-duplex       Image: Communication via PTT, Full-duplex       <		
CH1 3/1/2	Video Dispatch Live Video recording pall, push, Jorwarding		
PTT02	Large screen dispatching Data statistics, Task list, User list		
E Dispatch resource		à r	

## Mission-Talk Dispatch Console Dispatch Resource





#### Mission-Talk Dispatch Console Dispatch Resource

• Select the target channel in the organizational structure will show the members under the this channel in below.



 Right click the target channel is able to make a group call/Members location checking/Broadcast Message/IM/Attributes



 Right click the target user is able to make a call/location checking/Video function/Broadcast Message/IM/Attributes



#### Mission-Talk Dispatch Console Dispatch Resource User function List

Click "Attributes" for checking the user information.





The "Voice Dispatch" can be used for individual call, group call, temporary session creation, priority call, voice recording, voice monitoring and other basic operations.

• Click "Voice Dispatch" in homepage for entering the operating interface.





There are 3 different types of "session" for users to do communications.



"Permanent Channel" is created by admin, dispatcher is no permission to create/modify/delete.It's supporting voice monitoring, voice recording and priority level setting.



"Dynamic Channel" is created by dispatcher, who is able to create/modify/delete. It's supporting voice monitoring and recording.



"Temporary Session" is created by dispatcher or terminal user, dispatcher is able to create/modify/delete. It's not supporting voice monitoring and recording.

## **Dynamic Channel Creation**

1. Click "Dynamic Channel" for entering the creation page.



### **Temporary Session Creation**

1. Click "Temporary Session" for entering the session creation page.



Click the target channel and will show the operating column on the right as below .





"Location Dispatch" is about the functions like member's location checking, history route tracking, voice/video dispatch on the map, geo-fence and etc.

• Click "Location Dispatch" to enter the Map page.







Right click the target user and select "Location" for showing this user's real time location on the map as below.





Click the user will show the user information and coordinates



Click the icon as below on the map is able to create geo fence, ranging tool, circle user for communication.



Click the button

•

🗐 for c

for creating the geo fence as below.



• Click the button



for ranging the distance on the map.



• Click the button



is able to circle the user on the map and make a temporary call

and instant messaging.





"Video Dispatch" is about the functions like live video call, video pull, video push, video sharing.







Right click the target user and select the video call, pull video for starting the video streaming in the end.





Full screen



End video



Share video



Record video







## Mission-Talk Dispatch Console History Records

## Mission-Talk Dispatch Console History Records

"History Records" including voice records, video records, alarming records and daily online user statistics.





#### Local Voice Record

Dispatcher is able to check and play back the local voice record from here. Note: it must be turned on the voice recording at first from the channel.

Local voice record       On-cloud voice record       Vide record       User online time statistics       Alarm record         Channel Name:       User name       User name       Account       Time(Sec)       Recording date       Operate         Channel Name:       PTT02       0.2       2021.11.04.17.34.44       0.00.07.000       Image: Count im	2021-11-11 15:37 Thurs	day		MISSION TALK		рттоо —	ð ×
Channel Name:       User Name:       User Account       Time(Sec)       Recording date       Operate         CH1       PTT02       PTT02       0.2       2021 11.04 17.34.44       0.00 / 0.00       1         CH1       PTT02       PTT02       0.2       2021 11.04 17.34.32       0.00 / 0.00       1	Local voice record	On-cloud voice record V	ideo record User online time s	statistics Alarm record			
Channel Name     User name     Account     Time(Sec)     Recording date     Operate       CH1     PTT02     0.2     2021-11-04 17:34:32     0.00 / 0.00     1	Channel Name:		User Name:	User accou	nt:	Advance Search	Reset
CH1         PTT02         PTT02         0.2         2021.11.04 17.34.44         0.000 / 0000         1           CH1         PTT02         0.2         2021.11.04 17.34.32         0.000 / 0000         1	Channel Name	User name	Account	Time(Sec)	Recording date	Operate	
CH1         PT02         PT02         0.2         2021:11:04 17:34:32         0.00 / 0:00         III	СН1	PTT02	PTT02	0.2	2021-11-04 17:34:44	▶ 0:00 / 0:00	0
	СН1	PTT02	PTT02	0.2	2021-11-04 17:34:32	▶ 0:00 / 0:00	0

#### **Mission-Talk Dispatch**

## **Mission-Talk History Records**

#### **On-cloud voice record**

Dispatcher is able to check and play back the on-cloud voice record from here.

2021-11-11 15:38 Thurs	day	м	ISSION TALK		рттоо — 🗗 ×
Local voice record	On-cloud voice record	Video record User online time stati	stics Alarm record		
Channel Name:		User Name:	User acco	unt:	Advance Search Reset
Channel Name	User name	Account	Time(Sec)	Recording date	Operate
CH1.	PTT01	PTT01	3.5	2021-11-11 11:26:05	▶ 0:00 / 0:03
CH1.	PTT01	PTT01	3.6	2021-11-11 11:25:59	▶ 0:00 / 0:03
CH1	PTT02	PTT02	2.9	2021-11-11 11:25:54	▶ 0:00 / 0:03
CH1	PTT02	PTT02	2.0	2021-11-11 11:25:50	▶ 0:00 / 0:02
СН1	PTT02	PTT02	3.1	2021-11-11 11:25:45	▶ 0:00 / 0:03
СН1	PTT01.	PTT01	2.4	2021-11-11 11:25:40	▶ 0:00 / 0:02
CH1	PTT01.	PTT01	2.3	2021-11-11 11:25:01	▶ 0:00 / 0:02
СН1	PTT01	PTT01	1.9	2021-11-11 11:14:59	▶ 0:00 / 0:02
CH1	PTT00	PTT00	7.8	2021-11-11 11:14:34	▶ 0:00 / 0:08
CH1	PTT01	PTT01	1.0	2021-11-11 10:16:28	▶ 0:00 / 0:01

#### Video record

Dispatcher is able to check and play back the video record from here. Note: it must be turned on the video recording at first from the modular function.

2021-11-11 15:41 Thurs	sday		MISSION	TALK	РТТ00 —	đΧ
Local voice record	On-cloud voice record	Video record	User online time statistics	Alarm record		
User Name:		User account:		Recording date: 🛗	<u>Advance</u> Search	Reset
User Name		Account	Time(Sec)	Start date	End date	Operate
PTT01		PTT01	00:00:05	2021-11-11 15:41:00	2021-11-11 15:41:05	© 🖻
PTT01		PTT01	00:00:0-2	2021-11-11 15:40:26	2021-11-11 15:40:24	© 🗖
Total2Item 10 v					< 1 > Go t	■ <b>1</b>

### Mission-Talk Dispatch Console History Records

#### User online time statistics

Dispatcher is able to check the user online and offline time from this page.

2021-11-11 15:42 Thu	rsday		MISSION T	ALK		рттоо — 🗗 🗙
Local voice record	On-cloud voice record	Video record U	ser online time statistics	Alarm record		
Organization:	MTTEST ~	User Name:			Advance Search	Reset <b>£</b> Export
Organization	User name		Account	Date	Online time ( Hour)	Offline time ( Hour)
MTTEST	PTT04		PTT04	2021-11-11	1.91	22.09
MTTEST	PTT02		PTT02	2021-11-11	2.21	21.79
MTTEST	PTT00		PTT00	2021-11-11	1.10	22.90
MTTEST	PTT01		PTT01	2021-11-11	5.78	18.22
Total4Item 10 V						1 > Go to 1

#### Alarm Record

Dispatcher is able to check the SOS and Fence alarming records from this column.

2021-1	1-12 14:42	Friday		MISSIO	N TALK		РТТОО —	
Loca	al voice record	On-cloud voice record	Video record	User online time statistics	Alarm record			
	Name :	Please enter the nam	Account : Please enter	r account Alarm/Fen	ICE Name : Please enter the nam		Search Reset	
	ι	Jser Name	User Account	Alarm/Fence Name	Alarm type	Alarm time	Alarm status	
	1	PTT01	PTT01	One button alarm	SOS alarm	2021-11-12 10:45:17	Processed	



## Mission-Talk Dispatch Console Guard Tour

### Mission-Talk Dispatch Console Guard Tour

"Guard Tour" is an optional module enabling the dispatcher to create a route that one or more terminal users have to follow at the correct checkpoints.

• Click "Guard Tour" from homepage for entering the patrol system.

Task Dispatch	ູນ	Guard Tour Patrol point and route checking,task dispatching and etc.	>	Ð	Patrol Records Terminal patrol record checking	>



2021-11-11	16:26 Thursday			MISSION TALK			рттоо —	
Patrol po	pint Patrol route	Patrol task	Patrol record					
	me : Please enter the nam	Number : Plea	se enter the num	State : Please select		Advance	Search Reset	
New po	int Remove point							
-	Point name	Point number	Point status	Remark	Current organization	Create time 💠	Operation	
1 🗖	PointD	GD563608	Normal	PointD	MTTEST	2021-11-08		
2	PointC	GD526592	Normal	PointC	MTTEST	2021-11-08		
3	PointB	GD709105	Normal	PointB	MTTEST	2021-11-08		
4	PointA	GD541731	Normal	PointA	MTTEST	2021-11-08		
			Total 4 < 10/pag	ge 🗸 <b>1 &gt;</b> Go to	1			

• Guard Tour system for dispatcher to create/modify/delete the patrol point, route and task.

## Mission-Talk Dispatch Console

#### **Guard Tour**

#### **Patrol Point**

- Click "New point" for creating an new checkpoint for patrol route.
- Dispatcher can modify/delete/view the created point in the below column.

Patrol	l point	Patrol route	Patrol task	Patrol record							
										Search Reset	
	-	Point name	Point number	* Point name *	Please enter the	name		ization	Create time ≑	Operation	
	•	PointD			ricuse enter the	nume			2021-11-08		
	•	PointC			Normal				2021-11-08		
	•	PointB			Please enter the	content	0/120		2021-11-08		
	•	PointA							2021-11-08		
						Confirm	Cancel				

#### **Patrol Route**

- Click "New route" to create an new patrol route and is able to select the created points for the new route.
- Dispatcher can modify/delete/view the created route in the below column.

Patrol	point	Pat	trol route	Patrol task	Patrol record					
			Create a gi	uard tour route						
		Please ent	Q Ple	ase enter the content						Search Reset
				Point name	Remark	Point nar	me	Remark	Operation	
		Route nar		PointD	PointD					Operation
				PointC	PointC					
1 1	•	RouteC		PointB	PointB					
				PointA	PointA					
2		RouteB								
3		RouteA					Please enter the na		Norma 🗸	
						Route notes :	Please enter the co	ntent		
									0/120	
								Confirm	Cancel	
								Confirm	Cancel	

## Mission-Talk Dispatch Console

## Guard Tour

## Patrol Task

• Click "New task" for creating an new task and edit your task name, notes, type, and time.

Nai	me : Please sk Remo Task name	e enter the										Reset
New ta:	sk Remo Task name	we task										
New ta:	sk Remo Task name	we task										
•	Task name											
			0	Create task	O Patrol	route		O Pa	trol personnel		( time	Operation
				Please enter the name					Normal			
•		PTT04										
			Patrol task notes :	Please enter the content						0/120		
				Please enter comments								
•		PTT	lask cycle type :	Single time Every day								
				🛱 Select the date			start time		End time			
	TaskA	PTT										
						Equip	oment patrol r	route	Confirm	Cancel		

• Create a patrol route based on the created checkpoints for your new task.

⊘ Create tasl	$\langle \rangle$	O Patr	ol route	>	O Patrol pe	ersonnel
Q Please enter the content			d guard tou			
Route name	Number		Route	name	Numbe	r Operati
RouteB	GD189366					
RouteA	GD526168					
					Data	
		Previo	us step	Add Patrol	man C	onfirm Car

## Mission-Talk Dispatch Console Guard Tour

• Select the target patrol user for your new task.

Cre	eate a gu	ard tour task					
		⊘ Create	e task >	⊘ Patro	ol route	O Patrol personne	
	Q Please	e enter the content					
		User Name	User Account		User Name	User Account	Operation
		PTT04	PTT04		PTT01	PTT01	
		PTT05	PTT05		PTT02	PTT02	Delete
		PTT06	PTT06				
		PTT07	PTT07				
		PTT08	PTT08				
		PTT01	PTT01				
		PTT02	PTT02				
							/

• The created task can be viewed/modified/deleted by the below column.

ſ	-	Task name	User	Task status	Current organizat ion	Route	Task type	Create time 🗢	Remark	Task time	Operation
		TASKD	PTT04 PTT05 P	Normal	MTTEST	RouteB	General tasks	2021-11-30 15:15	TASKB	2021-11-30 15:15:54	
											Delete



## Mission-Talk Dispatch Console Patrol Records

#### Mission-Talk Dispatch Console Patrol Records

"Patrol Records" is about the execution status of all tasks, like general task and autonomous task.

#### Note:

"General Task" is created by dispatcher. "Autonomous Task" is created by terminal user.





Patr	ol point	Patrol route	Patrol task	Patrol record					
		tion : Select		rol user : Please ente	r			Advance Search	Reset
	User Name	User Account	Task name	Current organizatio n	Task schedule time	Task execution resu Its	Task status	Task type	Operation
	PTT08	PTT08	TASKD	MTTEST	2021-11-30 15:15		Unfinished	General tasks	
2	PTT04	PTT04	TASKD	MTTEST	2021-11-30 15:15		Unfinished	General tasks	
3	PTT01	PTT01	TASKD	MTTEST	2021-11-30 15:15	2021-11-30 15:16	Completed	General tasks	
4	PTT05	PTT05	TASKD	MTTEST	2021-11-30 15:15		Unfinished	General tasks	
5	PTT02	PTT02	TASKD	MTTEST	2021-11-30 15:15		Unfinished	General tasks	
6	PTT06	PTT06	TASKD	MTTEST	2021-11-30 15:15		Unfinished	General tasks	
7	PTT07	PTT07	TASKD	MTTEST	2021-11-30 15:15		Unfinished	General tasks	
8	PTT01	PTT01	TaskA	MTTEST	2021-11-12 16:45		Unfinished	General tasks	
9	PTT02	PTT02	TaskA	MTTEST	2021-11-12 16:45		Unfinished	General tasks	
10	PTT01	PTT01	TaskC	MTTEST	2021-11-11 17:50	2021-11-11 17:49	Early completion	General tasks	Detail

• Dispatcher is able to check or export the history task detail information from this page.



# Mission-Talk Dispatch Console SOS/IM/Broadcast Message

#### **Mission-Talk Dispatch Console**

#### SOS Alarm Message

"SOS Alarm Message" is sending by terminal user, dispatcher is able to receive SOS alarm message and click "Process" will auto zoom the user's location and make an emergency video call with this user. Dispatcher also can check the history alarm record for tracing back some status of processed/unprocessed alarming records.

2021-11-30 08:55 Tuesday	MISSION TALK	PTT00 — 0	×
Nov 30 Tuesday <b>08:55</b>	PTT02 One button alarm 2021-11-30 08:55:56 Close Process Close Organization MTTEST Number of users Number of channels 7 5	6	
		Alarm message 🕺 🗍 –	
Basic Dispatch Funtion	Voice Dispatch         Location Dispatch           Communication via PTT, Pull-duptex         >           Call and etc.         >	th based on	g
	Video Dispatch Live video recording.pull.push.forwarding	ing records >	
	Large screen dispatching Data statistics, Task list, User list		
•f		2000 - 100 -	Ð

• There is a "Shortcut column" will be pop-up to remind and provide a quick action way for dispatcher to do some emergency actions.



#### **Mission-Talk Dispatch Console**

#### **Broadcast Message**

"Broadcast Message" is about some important announcements for terminal user, which is created by dispatcher.



• Dispatcher click "+" button for broadcast message creation, then input the text message and select the member who you want to send as below shown.



#### **Mission-Talk Dispatch**

#### Instant Message

"Instant Message" is for dispatcher to chat with terminal users through text message, photo, and video





Q Input keywords to search +	СН1	-		×
CH1 11/10 10:44		11/10 10:44 CH1		
			Sen	b



## Mission-Talk Dispatch Console **Settings**

### Mission-Talk Dispatch Settings

"Settings" is for dispatch console to modify the language and media file storage path.

