MISSION-TALK

Mission- Talk Dispatch Console
User Guide

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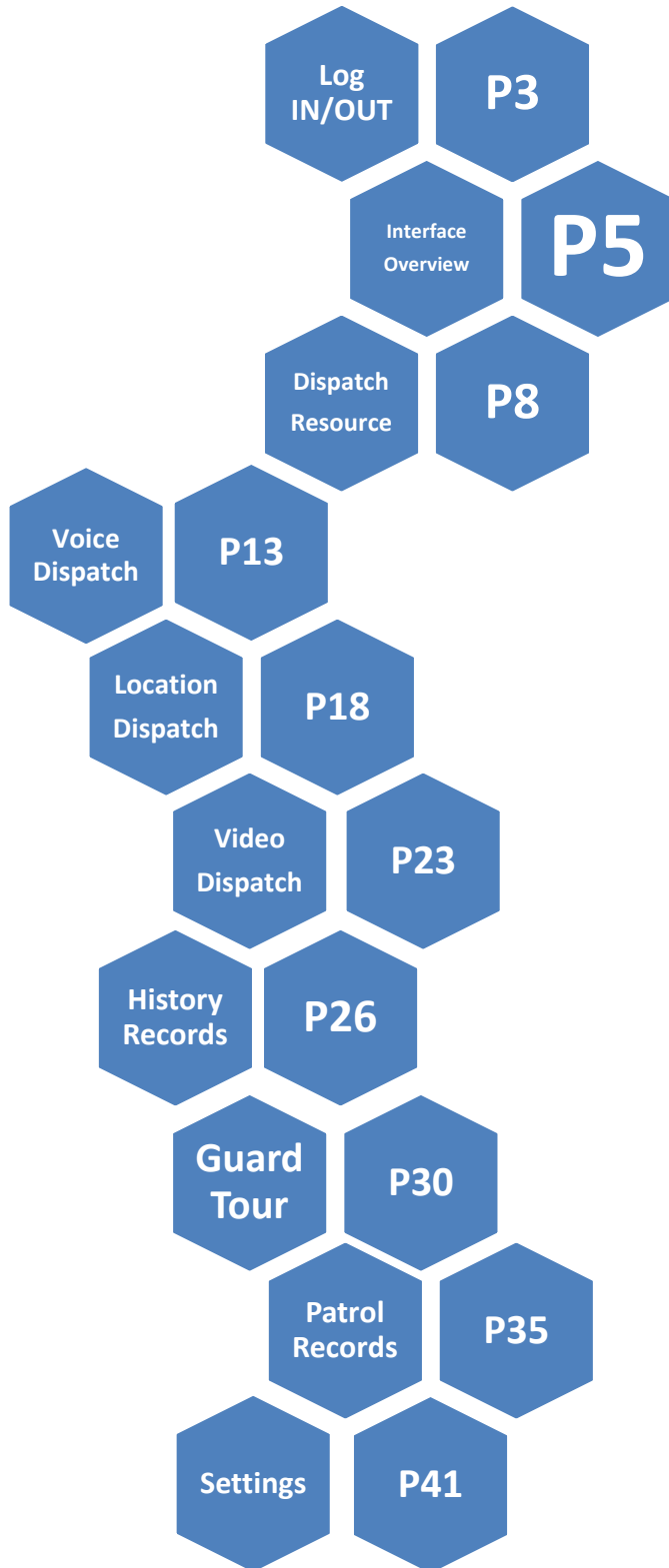
Mission- Talk
Dispatch Console
LOG IN/OUT
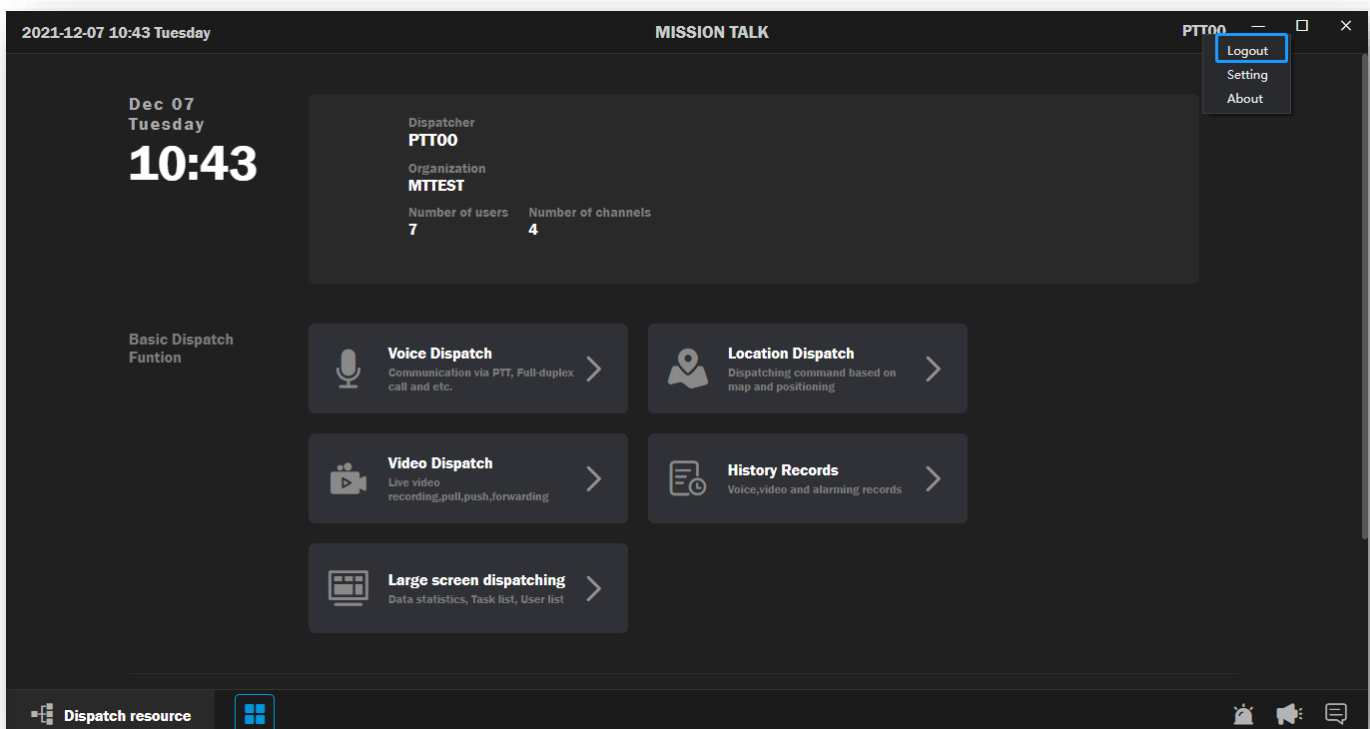
Mission-Talk Dispatch Console

Login

- Input the User Name, Password, Authentication code to login the dispatch console.
- Click "Remember password" no need to enter a password to log in next time.
- Click "Auto login" to login automatically when opening the software.

Log out/Settings/About

- Click the right top of User Name for logging out
- Click "Setting" to change the data storage path
- Click "About" to check the software version

Mission- Talk
Dispatch Console
Interface
Overview

Mission-Talk Dispatch Console
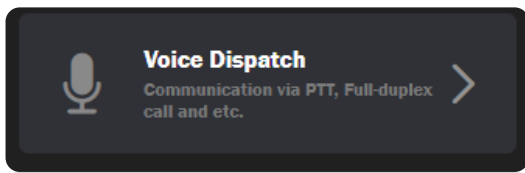## Homepage Overview

Mission-Talk Dispatch Console Homepage provides impressions such as the dispatcher's basic information, operating dispatch functions, organizational structure, shortcut operation columns, etc., which is convenient for users to perform quick and convenient operations

① Showing the actual local time, date and User Name

② Showing the information such as organization, number of users/channels

③ Modular dispatch functions gives users quick access to enter actual functions column

④ User can switch different module functions through this column
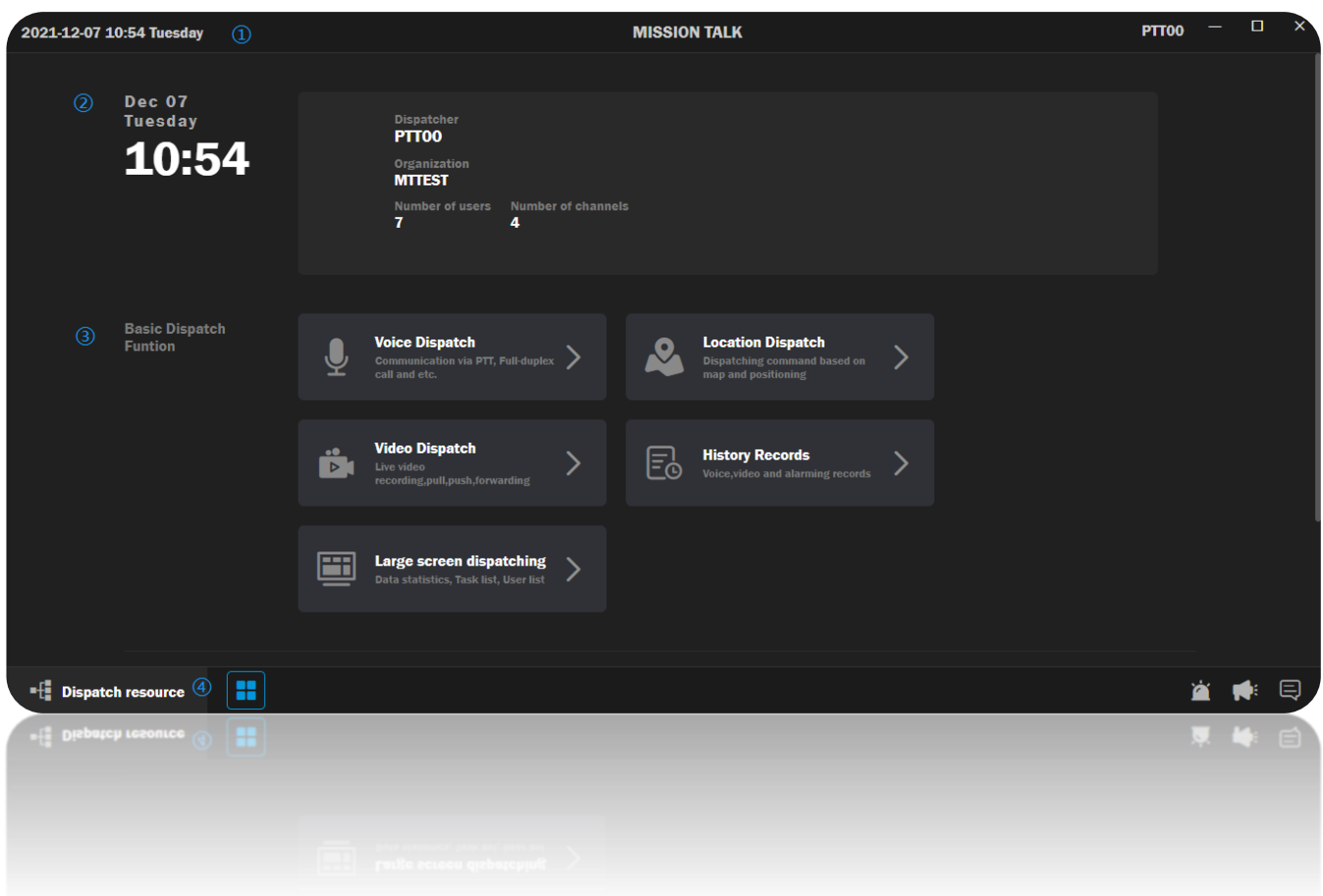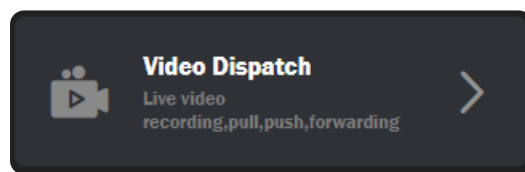
Mission-Talk Dispatch Console
Basic Dispatch function Introduction

Voice Dispatch
Communication via PTT, Full-duplex call and etc.

Location Dispatch
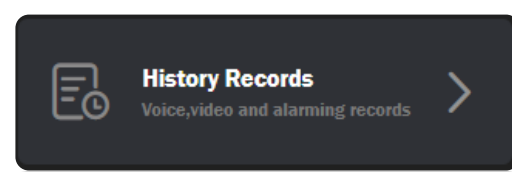Dispatching command based on map and positioning

Voice Dispatch: Dispatch missions through voice communication like one-to-one call/one-to-many call
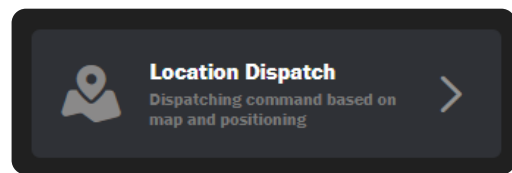
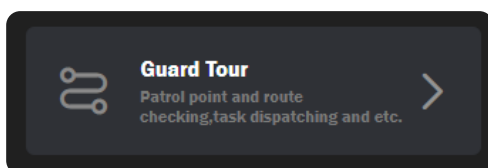Location Dispatch :Dispatch missions through real time positioning and geo-fencing

Video Dispatch
Live video recording,pull,push,forwarding

History Records
Voice,video and alarming records

Video Dispatch :Remotely control and monitoring terminal by live video streaming

History Records : Check and play back the history media data and records

Mission-Talk Dispatch Console
Task Dispatch function Introduction

Guard Tour
Patrol point and route checking,task dispatching and etc.

Patrol Records
Terminal patrol record checking

Guard Tour: This is an optional module enabling the dispatcher to create a route that one or more terminal users have to follow at the correct checkpoints.
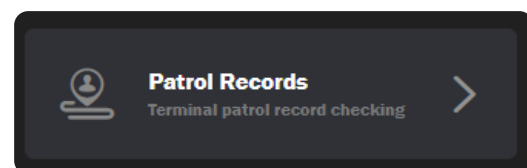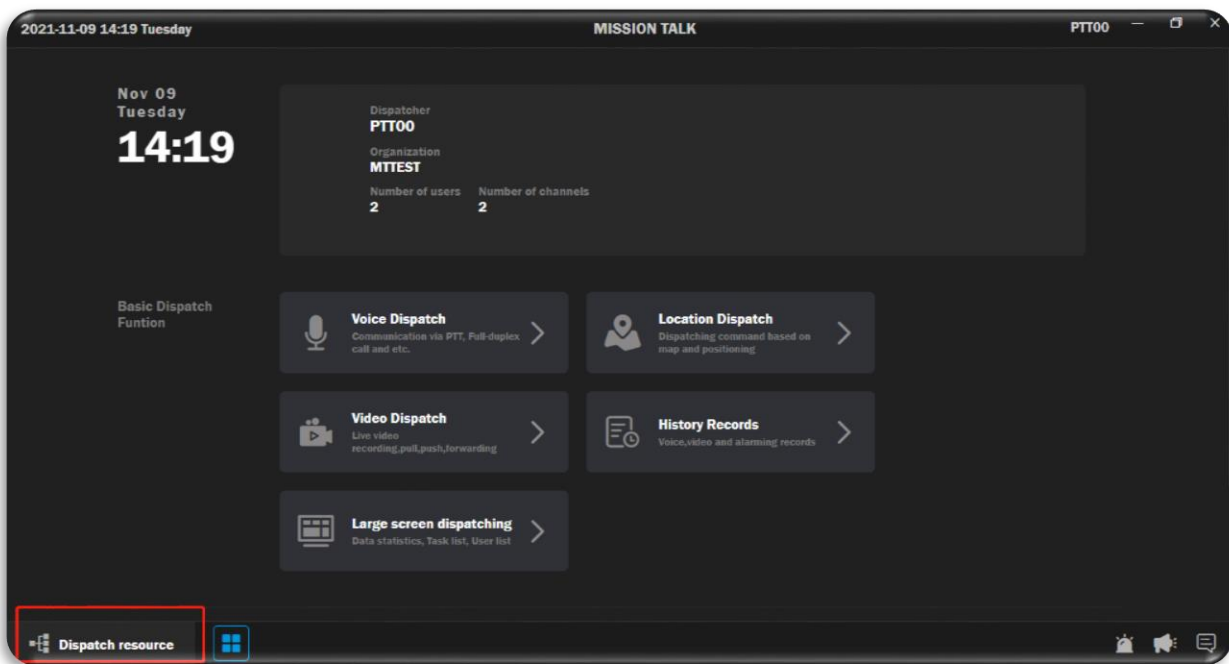
Patrol Records: Check the Guard Tour records..
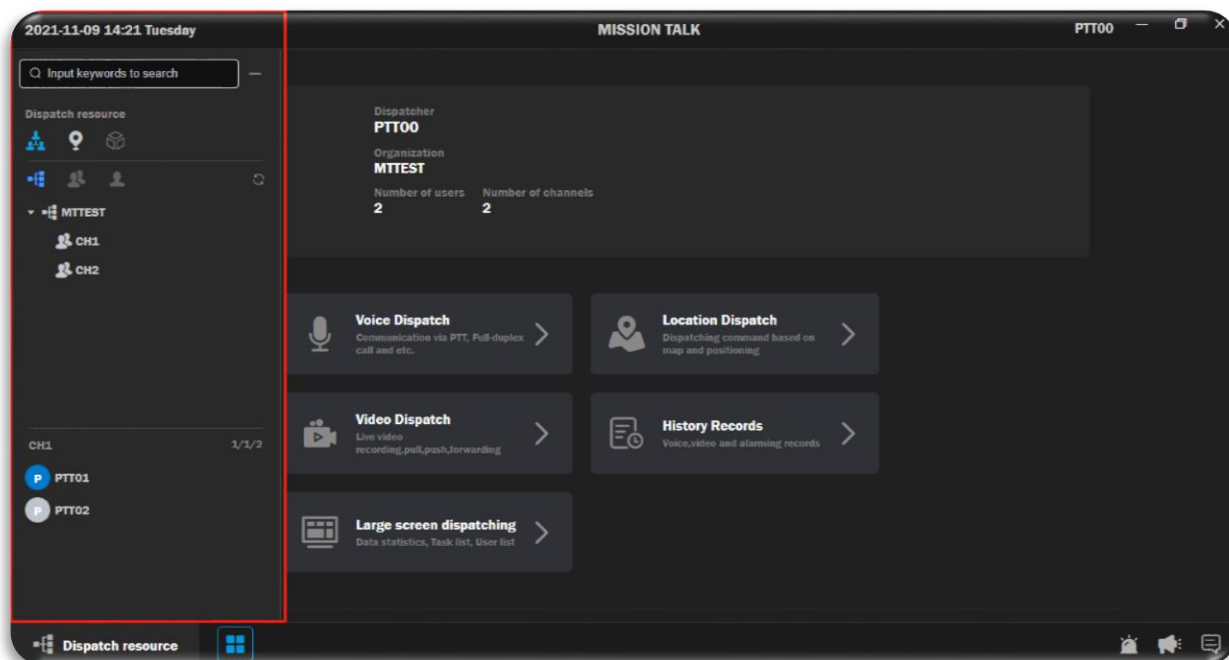
Mission- Talk Dispatch Console

Dispatch Resource

Mission-Talk Dispatch Console
Dispatch Resource

"Dispatch Resource" is about customer's organization/channel/user information structure. It's convenient for dispatcher to do some daily member dispatching and other basic operations.
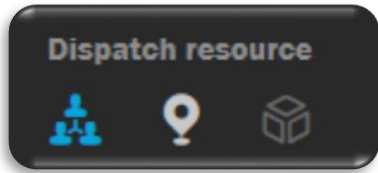

- Click "Dispatch resource" and it will show the organization\channel\user structure and information
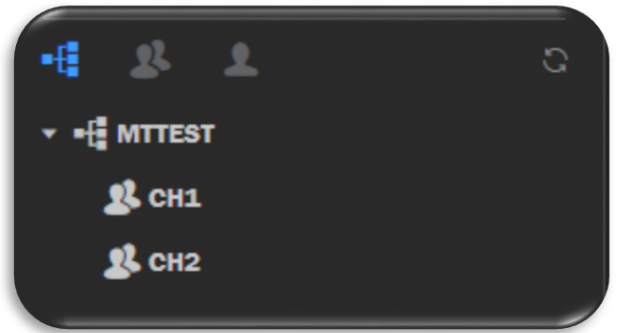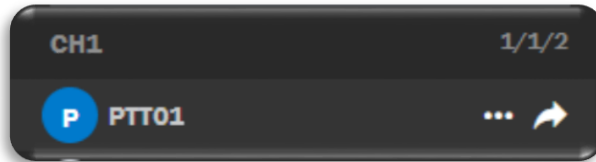
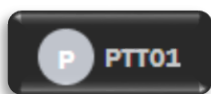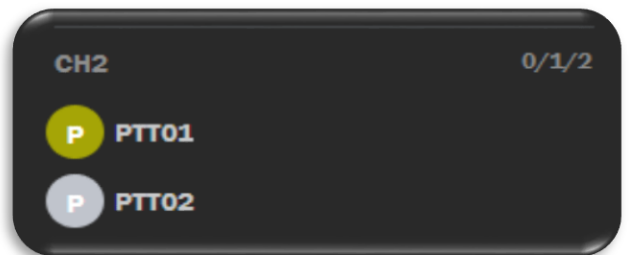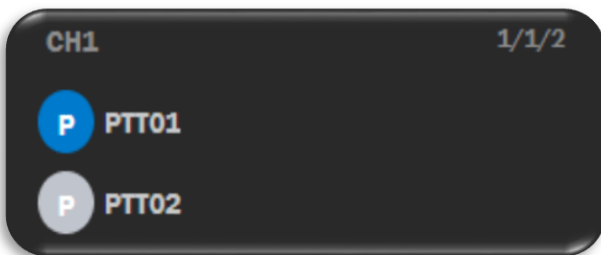# Mission-Talk Dispatch Console
Dispatch Resource

- 1.User infromation
- 2.Geo-Fence information

- 1.Organization
- 2.Channel
- 3.User

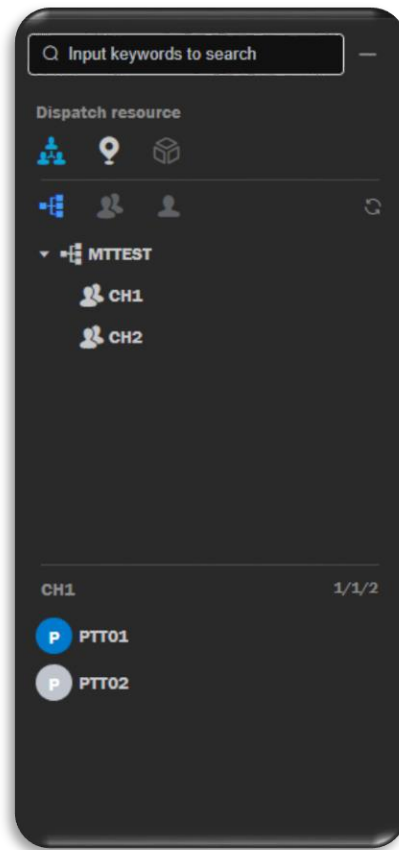- 1.User basic functions
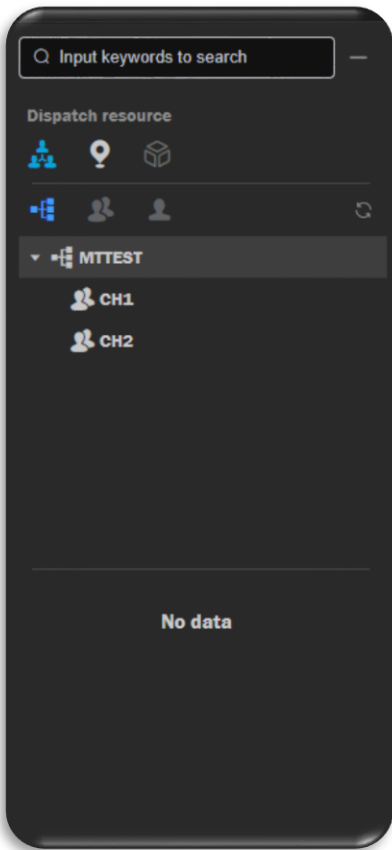- 2.Create session button

- 1.Offline User
- 2.Online User
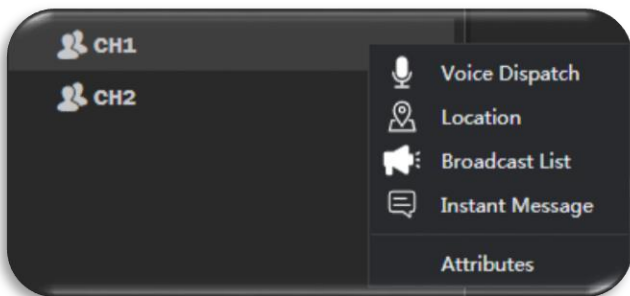- 3.User isn't in this channel

Mission-Talk Dispatch Console
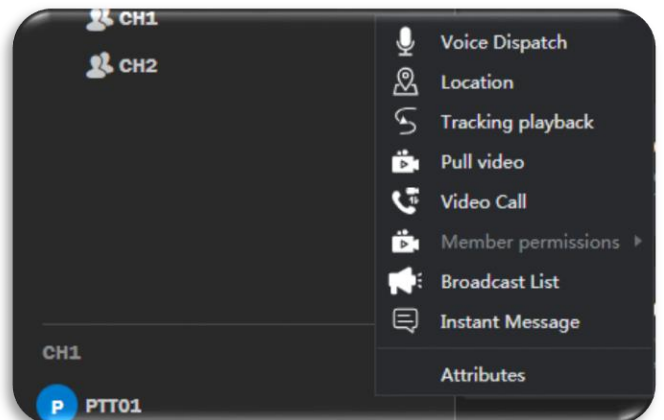## Dispatch Resource

- Select the target channel in the organizational structure will show the members under the this channel in below.

- Right click the target channel is able to make a group call/Members location checking/Broadcast Message/IM/Attributes

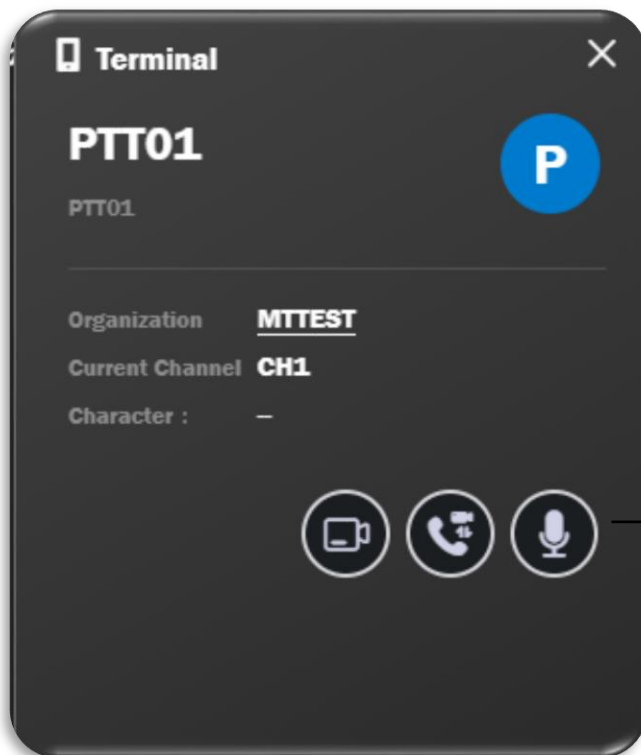- Right click the target user is able to make a call/location checking/Video function/Broadcast Message/IM/Attributes
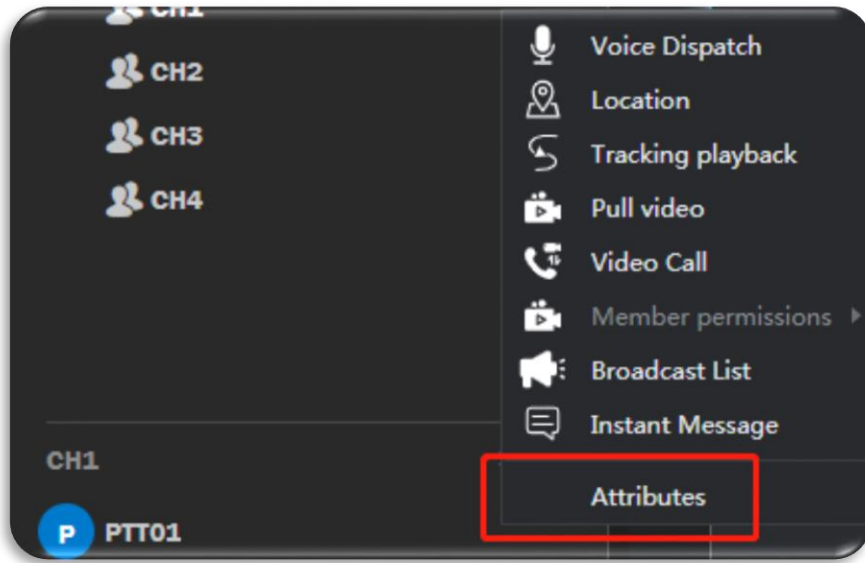
Dispatch Resource
User function List

Click "Attributes" for checking the user information.

CH2
CH3
CH4

Voice Dispatch
Location
Tracking playback
Pull video
Video Call
Member permissions ▶
Broadcast List
Instant Message

Attributes

CH1

P PTT01

📱 Terminal ✕

PTT01
PTT01

P

Organization   **MTTEST**
Current Channel **CH1**
Character :   —

- 1.Pull video
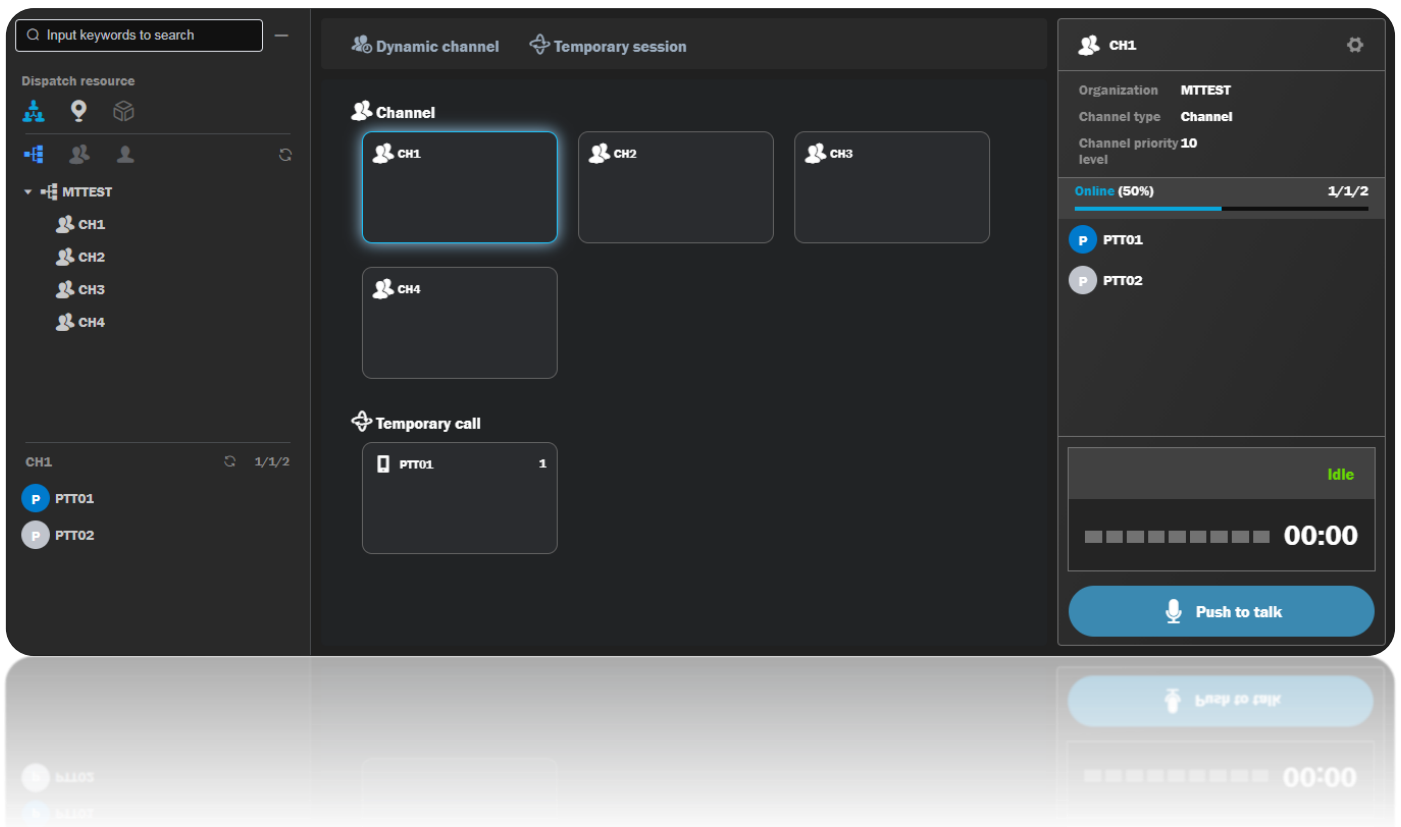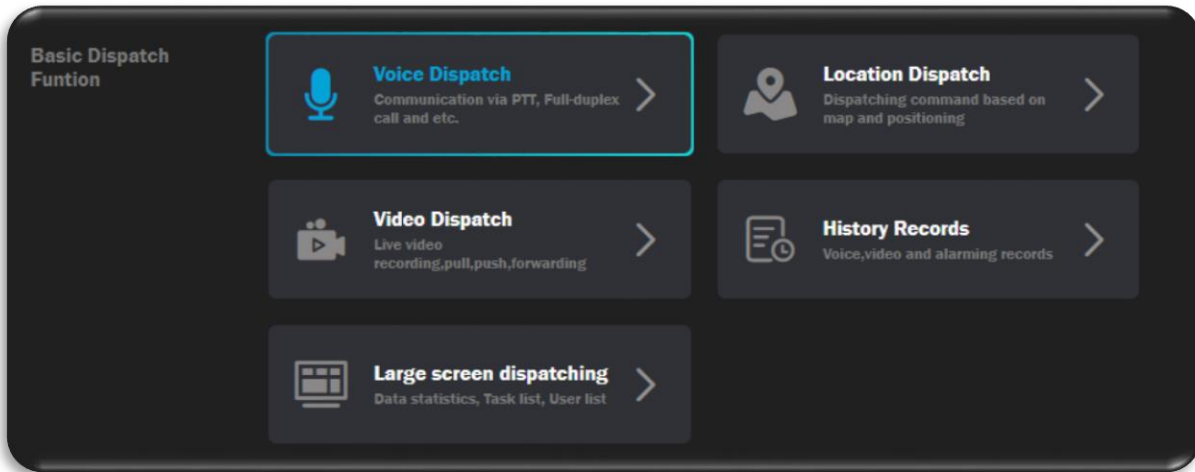
- 2.Video call

- 3.Voice dispatch

Mission- Talk
Dispatch Console
Voice Dispatch

Mission-Talk Dispatch Console
Voice Dispatch

The "Voice Dispatch" can be used for individual call, group call, temporary session creation, priority call, voice recording, voice monitoring and other basic operations.

• Click "Voice Dispatch" in homepage for entering the operating interface.

Mission-Talk Dispatch Console
Voice Dispatch

There are 3 different types of "session" for users to do communications.

"Permanent Channel" is created by admin, dispatcher is no permission to create/modify/delete.It's supporting voice monitoring, voice recording and priority level setting.

"Dynamic Channel" is created by dispatcher, who is able to create/modify/delete. It's supporting voice monitoring and recording.

"Temporary Session" is created by dispatcher or terminal user, dispatcher is able to create/modify/delete. It's not supporting voice monitoring and recording.
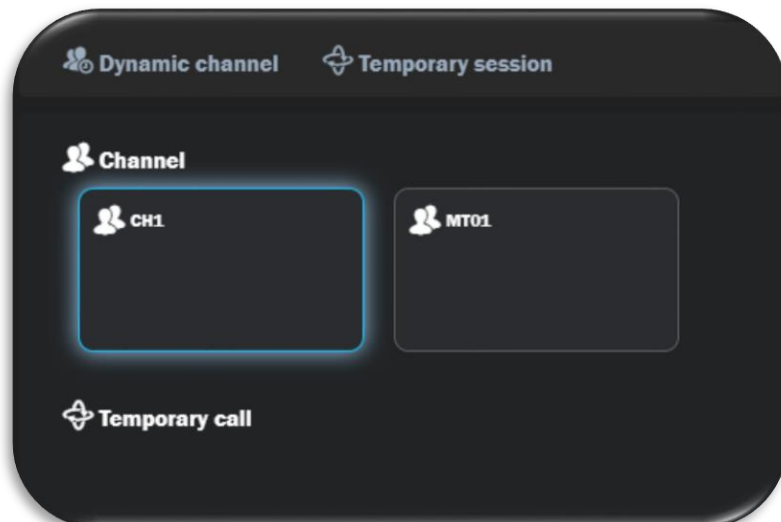
Dynamic Channel Creation

1. Click "Dynamic Channel" for entering the creation page.
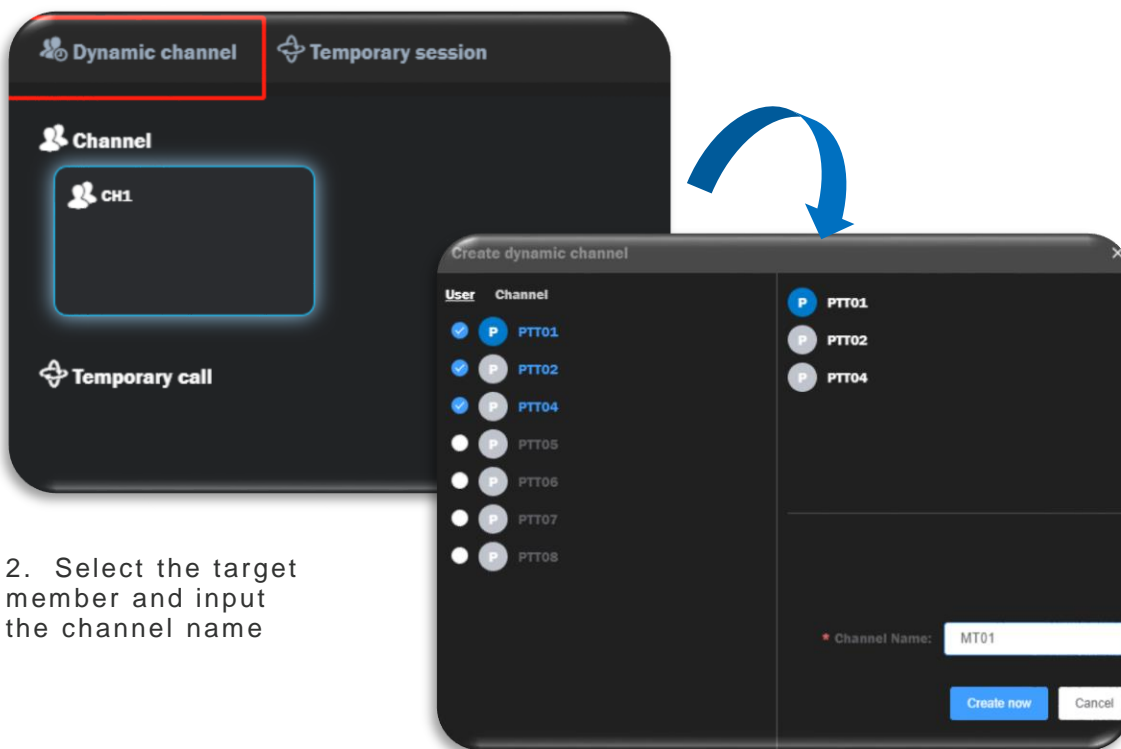
2. Select the target member and input the channel name

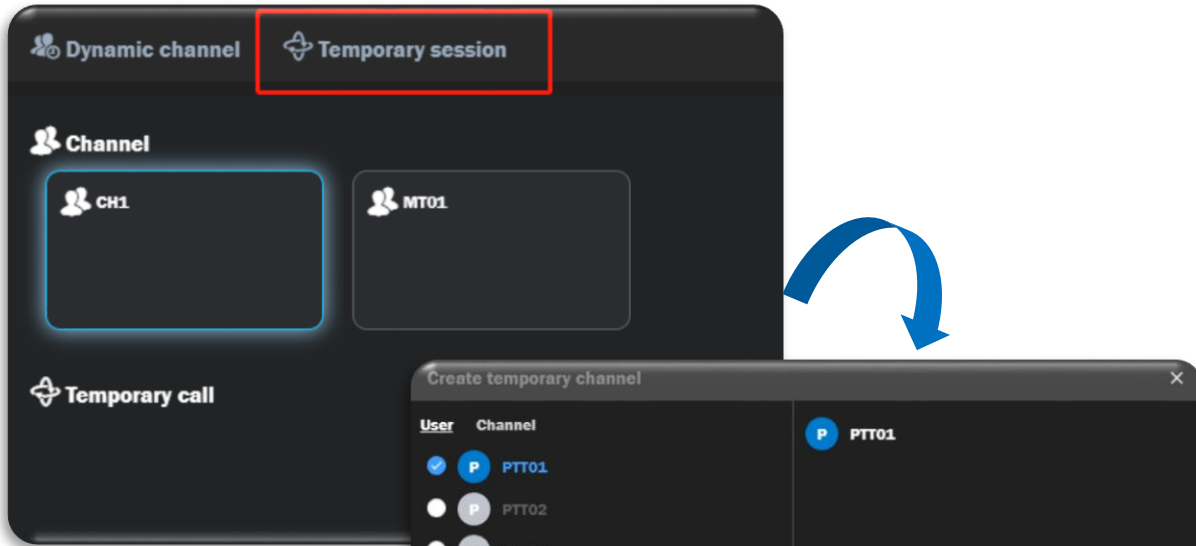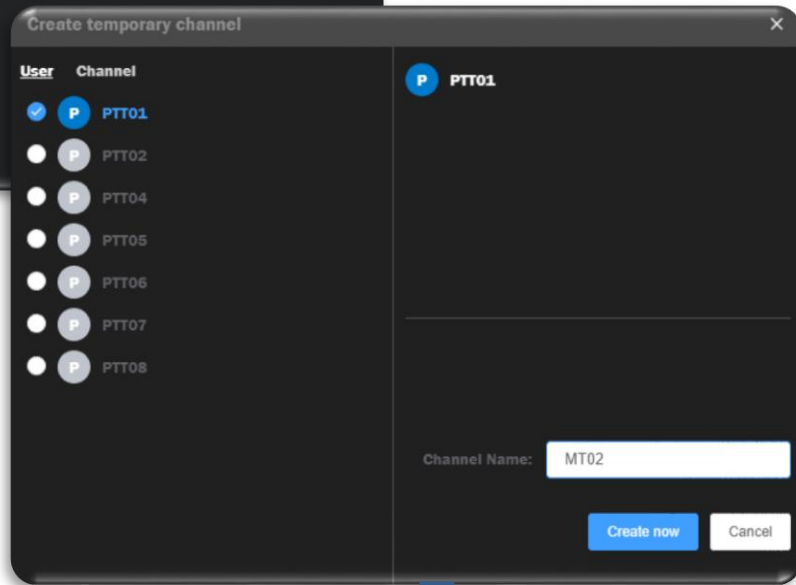3. Click "Create now" to complete the creation.

Voice Dispatch

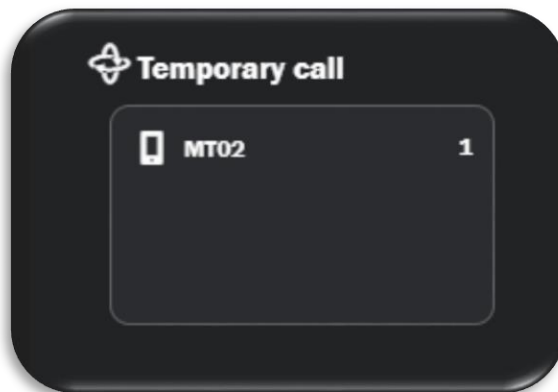## Temporary Session Creation

1. Click "Temporary Session" for entering the session creation page.

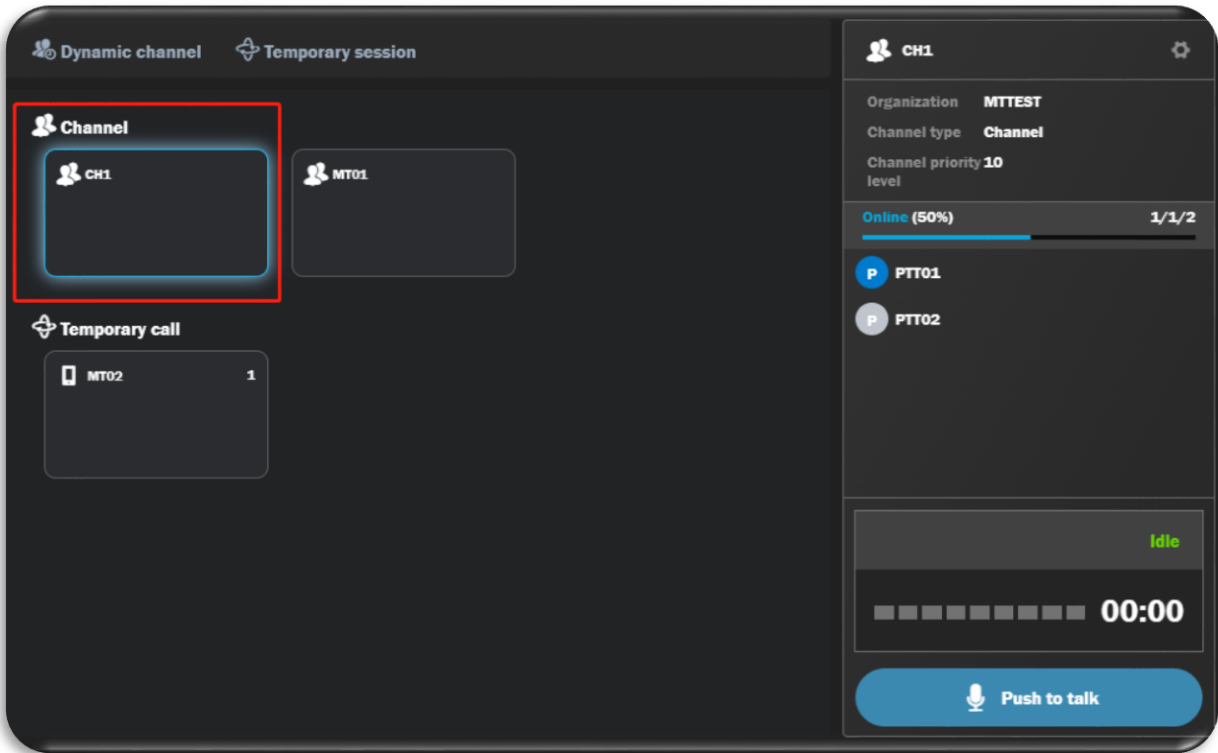2. Select the target members and input the session name.

3. Click "Create now" to complete the creation.

Voice Dispatch

Click the target channel and will show the operating column on the right as below .

Channel
Name

Channel
Information

User List

PTT Button

Voice Monitoring Trigger

Voice Recording Trigger

Channel user status.
E.g. "1/1/2"
Total: 2 users
Online: 1 user
In channel: 1 user

User
Is speaking

Dispatcher is
speaking

Mission- Talk Dispatch Console

Location Dispatch

Location Dispatch

"Location Dispatch" is about the functions like member's location checking, history route tracking, voice/video dispatch on the map, geo-fence and etc.
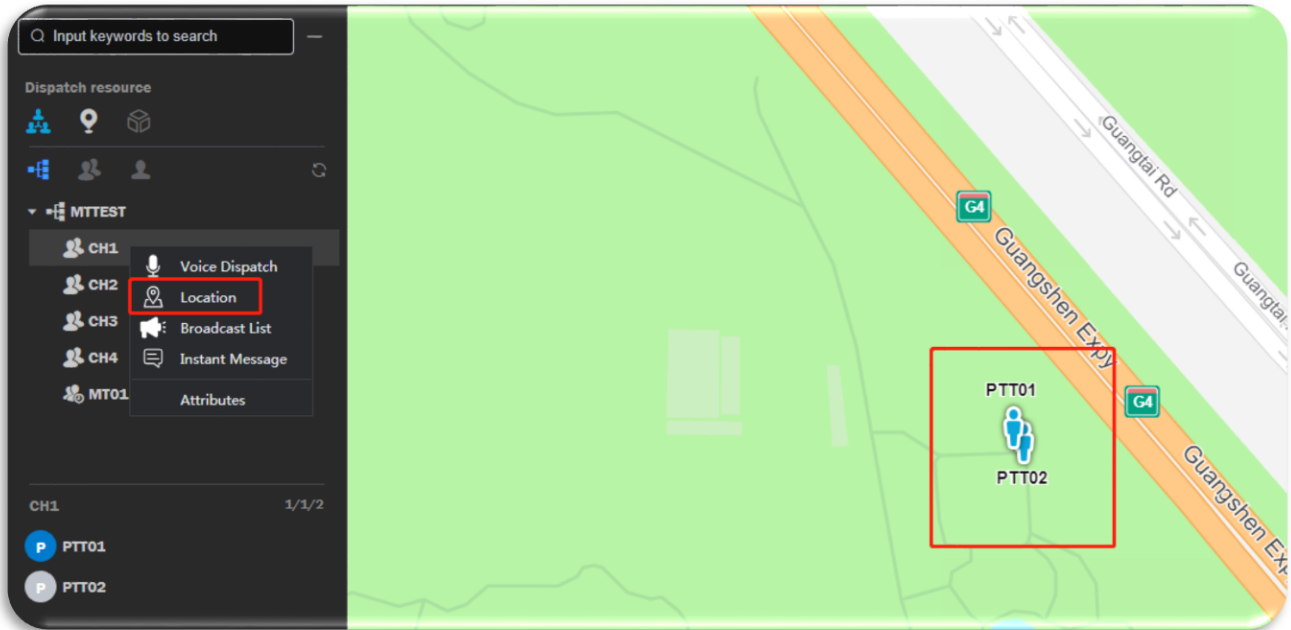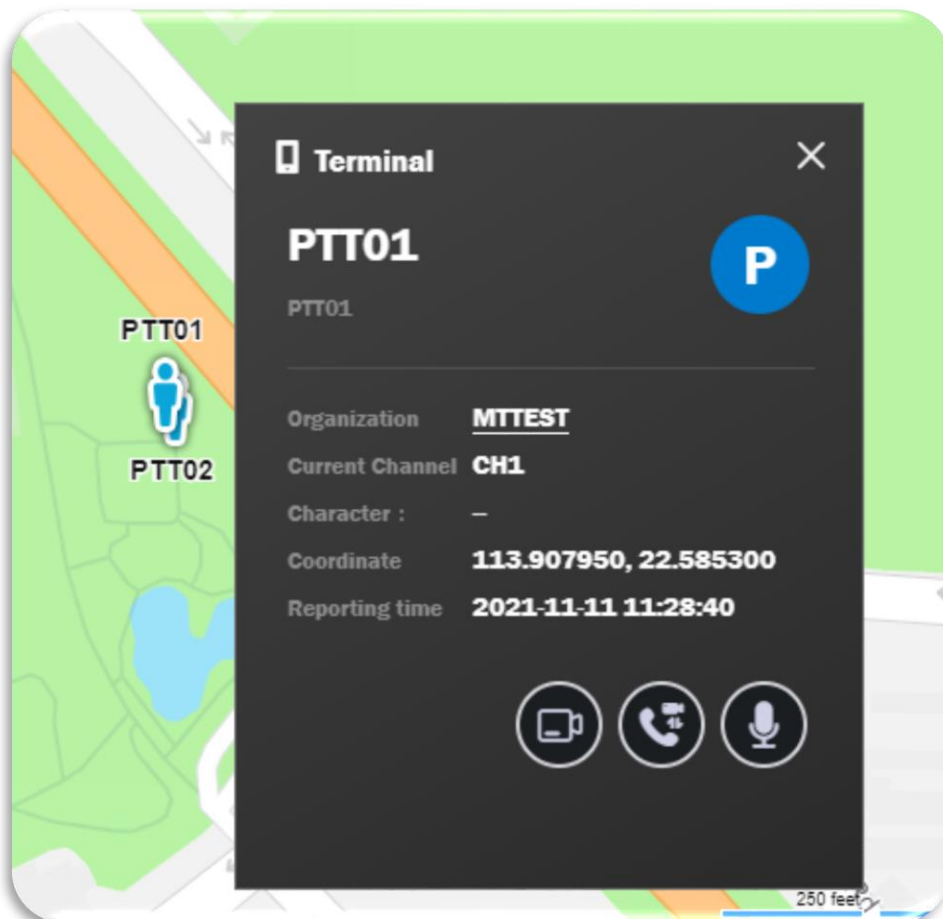
- Click "Location Dispatch" to enter the Map page.
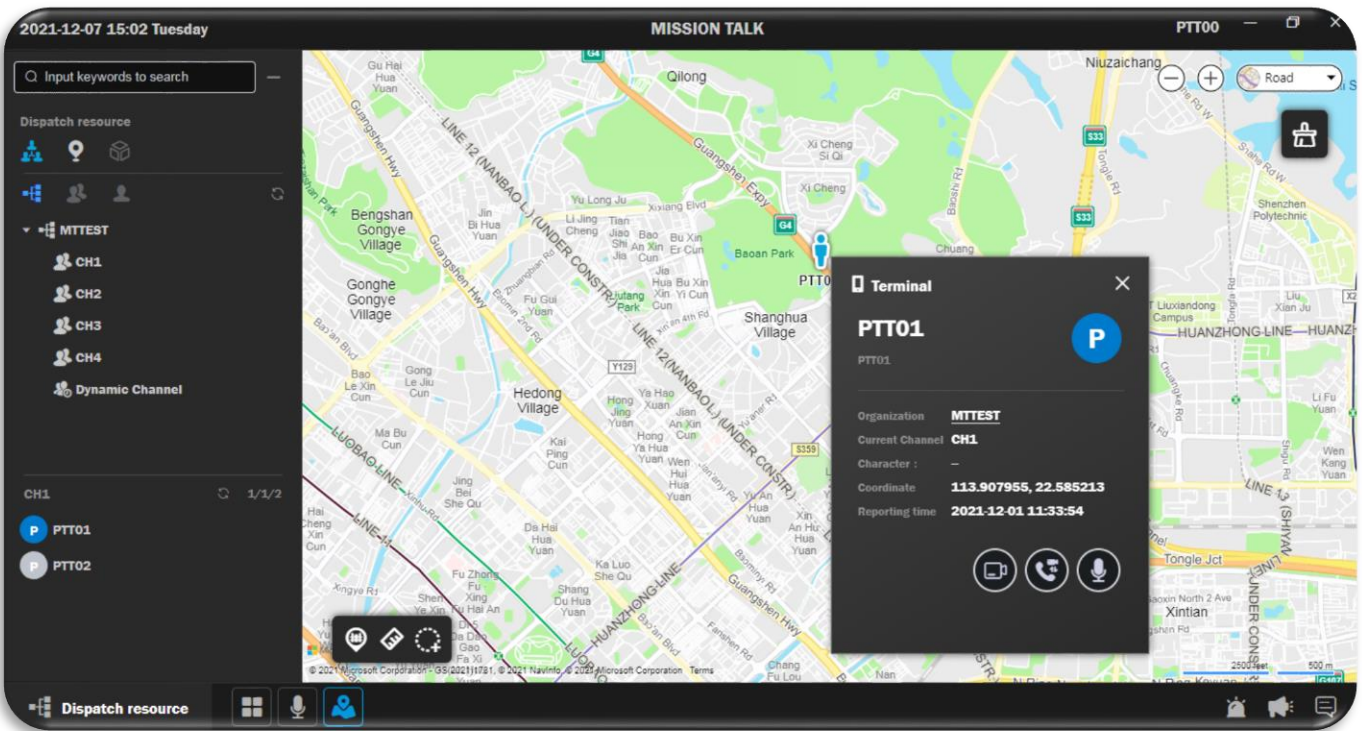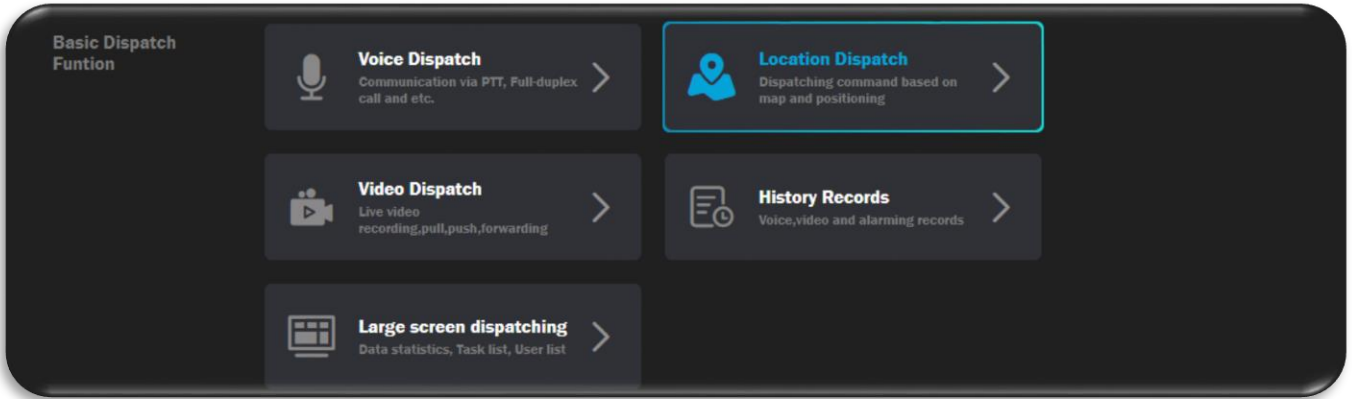
Location Dispatch

Right click the target user and select "Location" for showing this user's real time location on the map as below.

Click the user will show the user information and coordinates
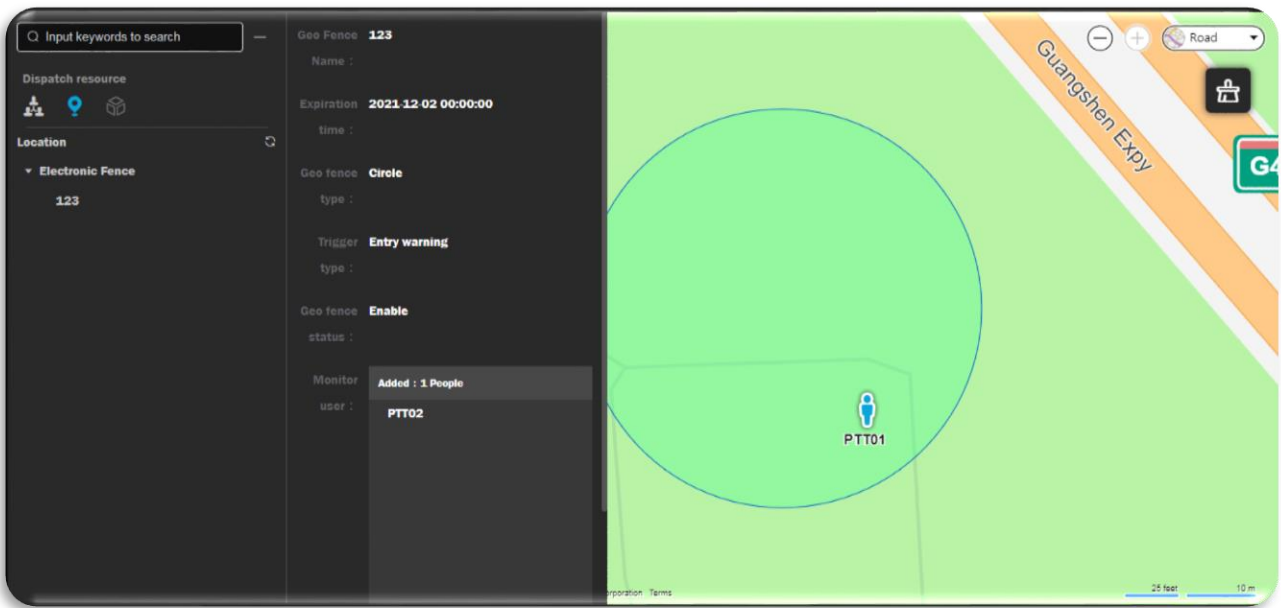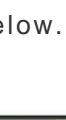
Mission-Talk Dispatch Console
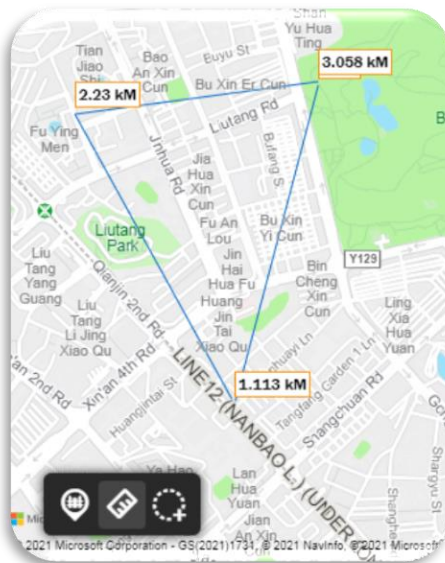## Location Dispatch

Click the icon as below on the map is able to create geo fence, ranging tool, circle user for communication.

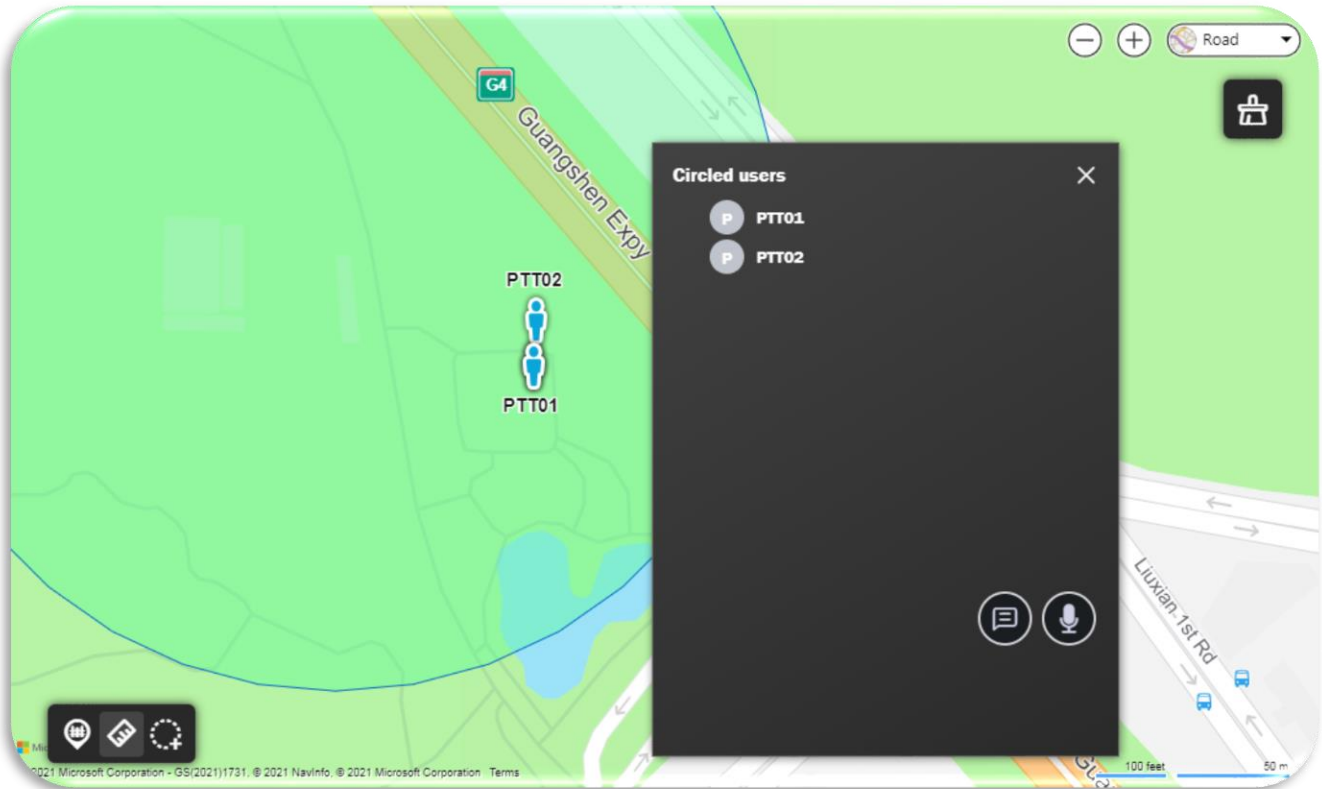- Click the button for creating the geo fence as below.

- Click the button for ranging the distance on the map.

Location Dispatch

• Click the button is able to circle the user on the map and make a temporary call and instant messaging.
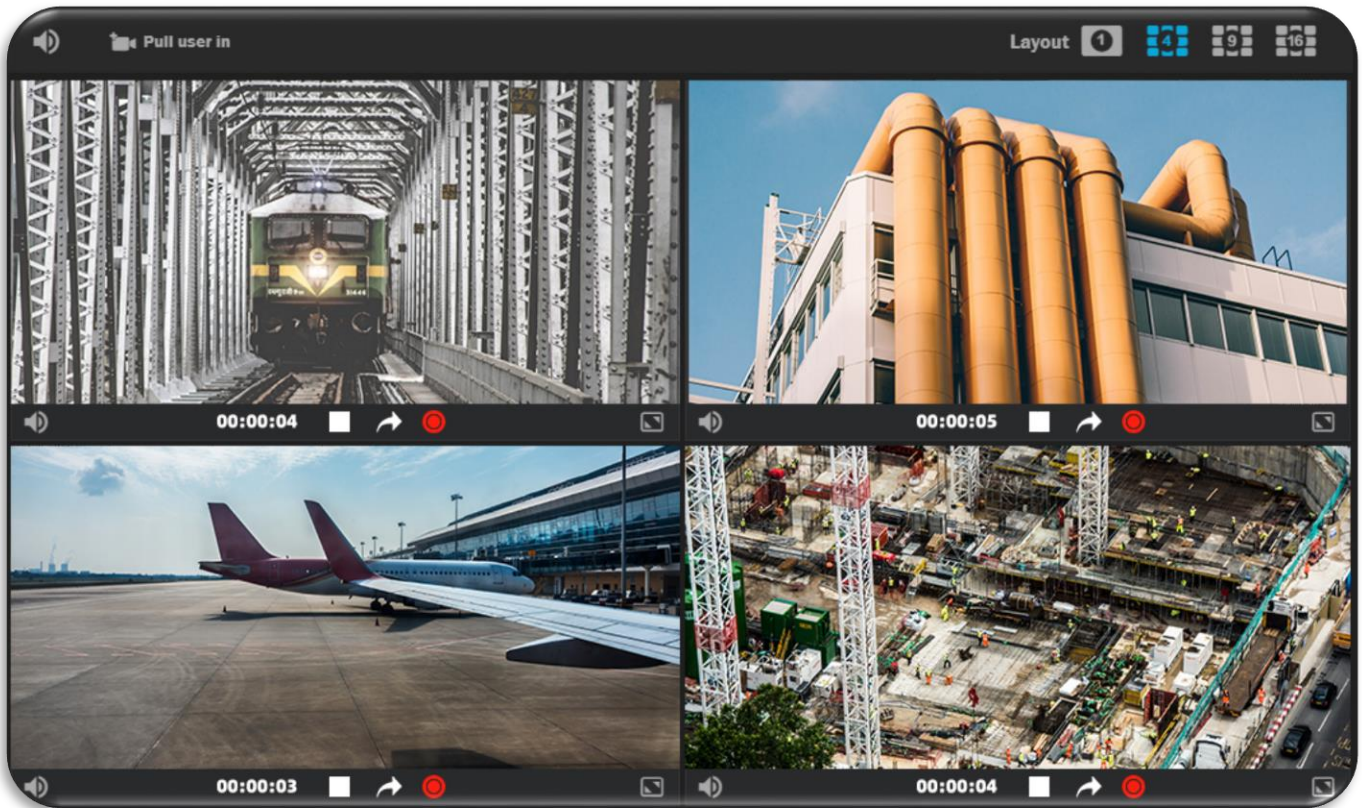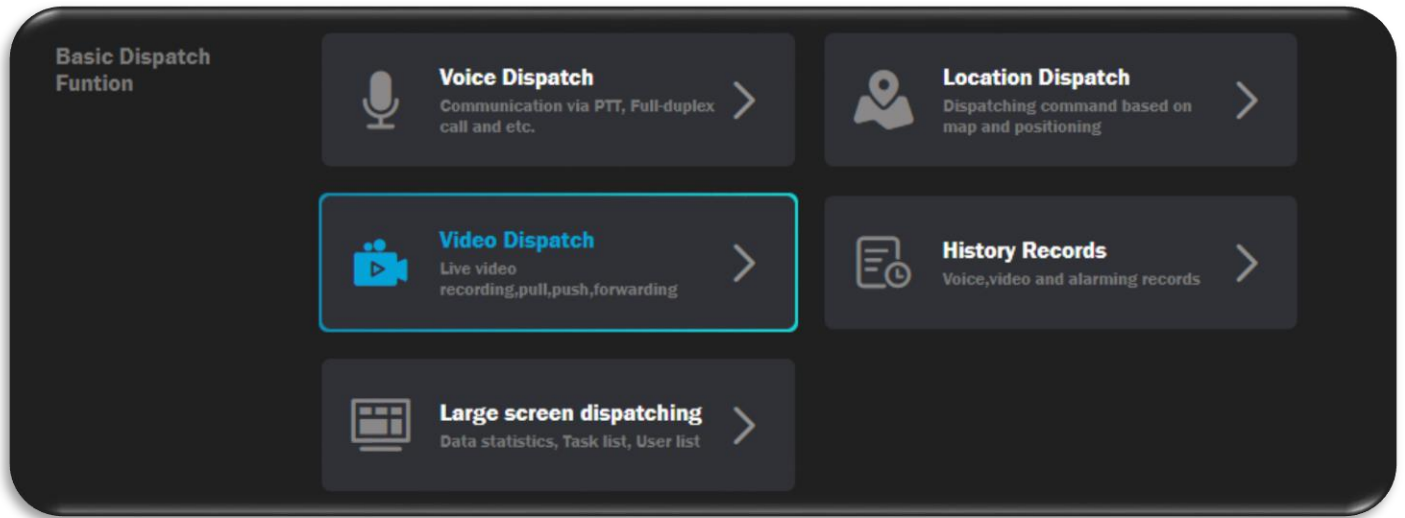
Mission- Talk Dispatch Console

Video Dispatch
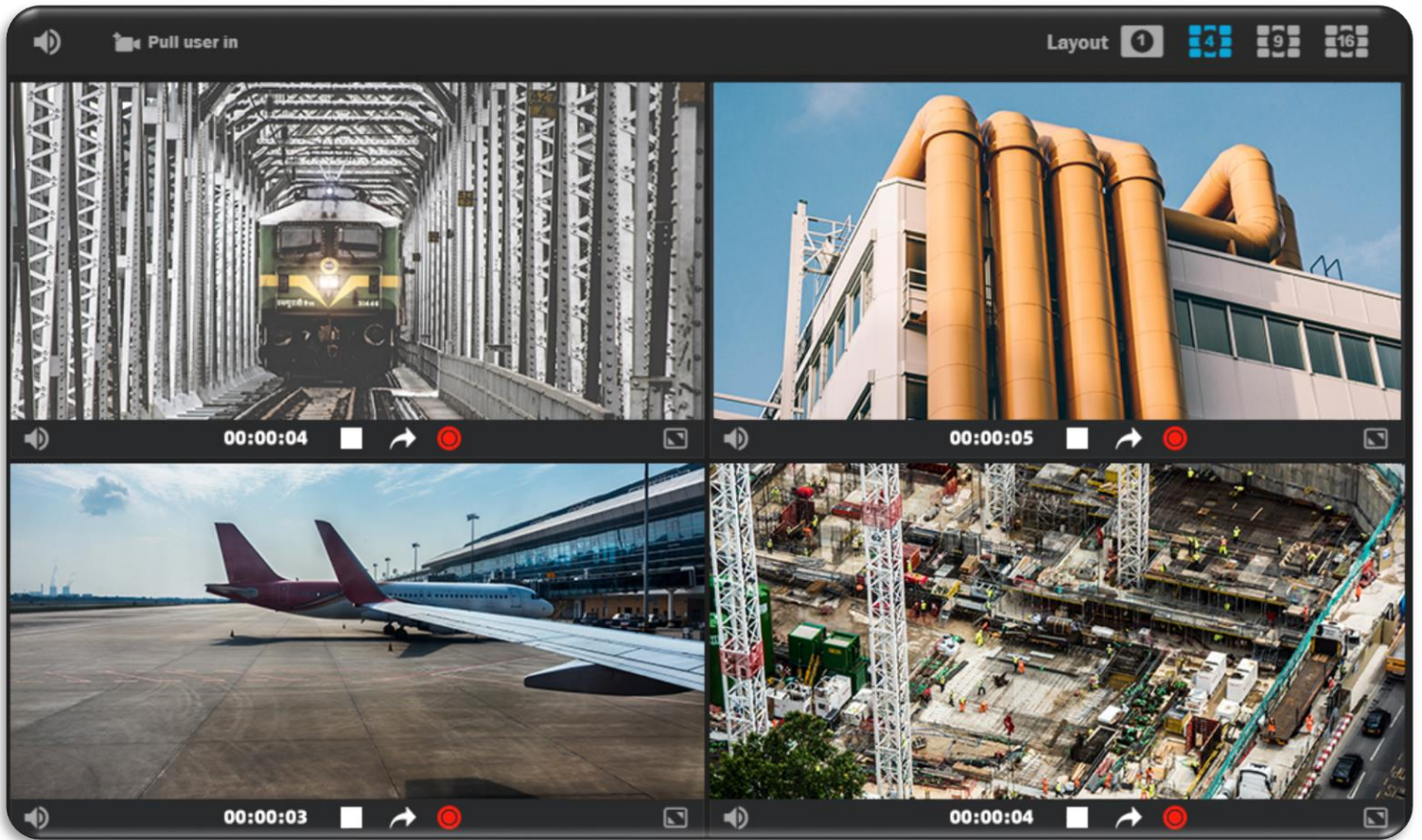
Mission-Talk Dispatch Console
Video Dispatch

"Video Dispatch" is about the functions like live video call, video pull, video push, video sharing.
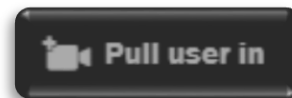
Mission-Talk Dispatch Console
Video Dispatch

Right click the target user and select the video call, pull video for starting the video streaming in the end.

Press the Pull usr in and select the member,Dipsatcher can directly pull the user video.

Pull user in

	Mute

	Show devices in the screen

	Full screen

	End video

	Share video

	Record video

Batch pull video   ×

User **Channel**

● P PTT01
● P PTT02
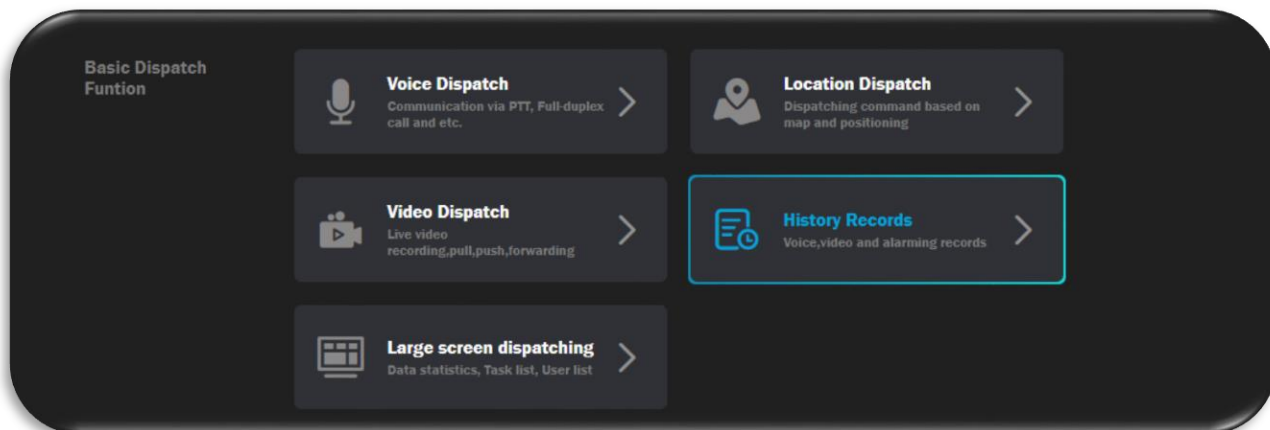● P PTT04
● P PTT05
● P PTT06
● P PTT07
● P PTT08

Pull video   Cancel
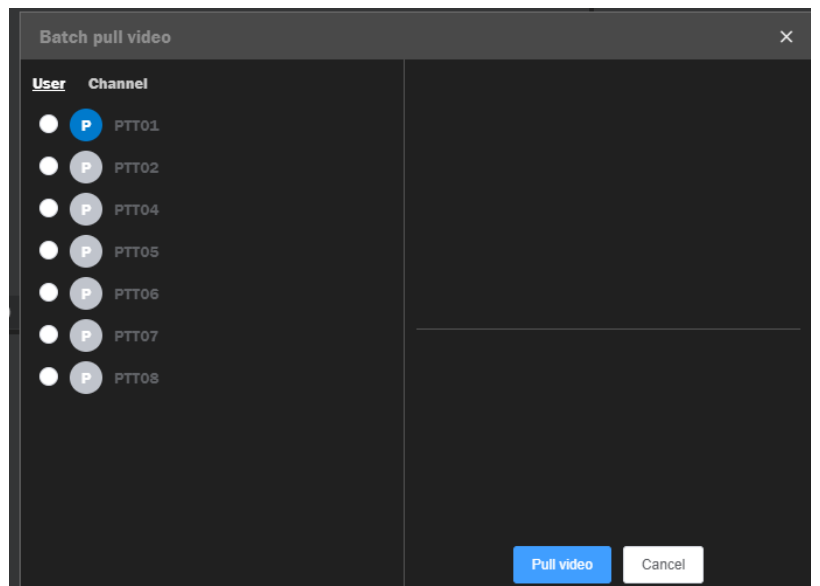
Mission- Talk
Dispatch Console
History
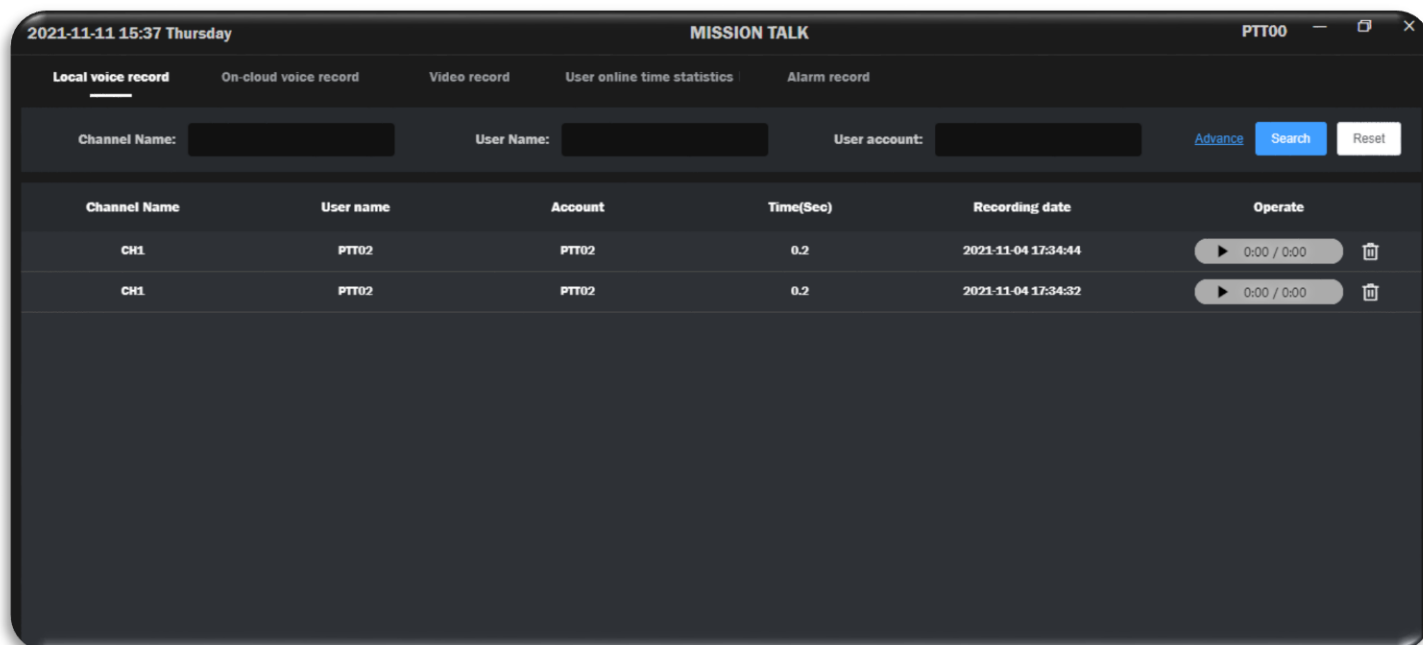# Records

History Records

"History Records" including voice records, video records, alarming records and daily online user statistics.

Local Voice Record

Dispatcher is able to check and play back the local voice record from here.
Note: it must be turned on the voice recording at first from the channel.

Mission-Talk Dispatch
Mission-Talk History Records

On-cloud voice record

Dispatcher is able to check and play back the on-cloud voice record from here.

Video record

Dispatcher is able to check and play back the video record from here.
Note: it must be turned on the video recording at first from the modular function.

History Records

User online time statistics

Dispatcher is able to check the user online and offline time from this page.

Alarm Record

Dispatcher is able to check the SOS and Fence alarming records from this column.

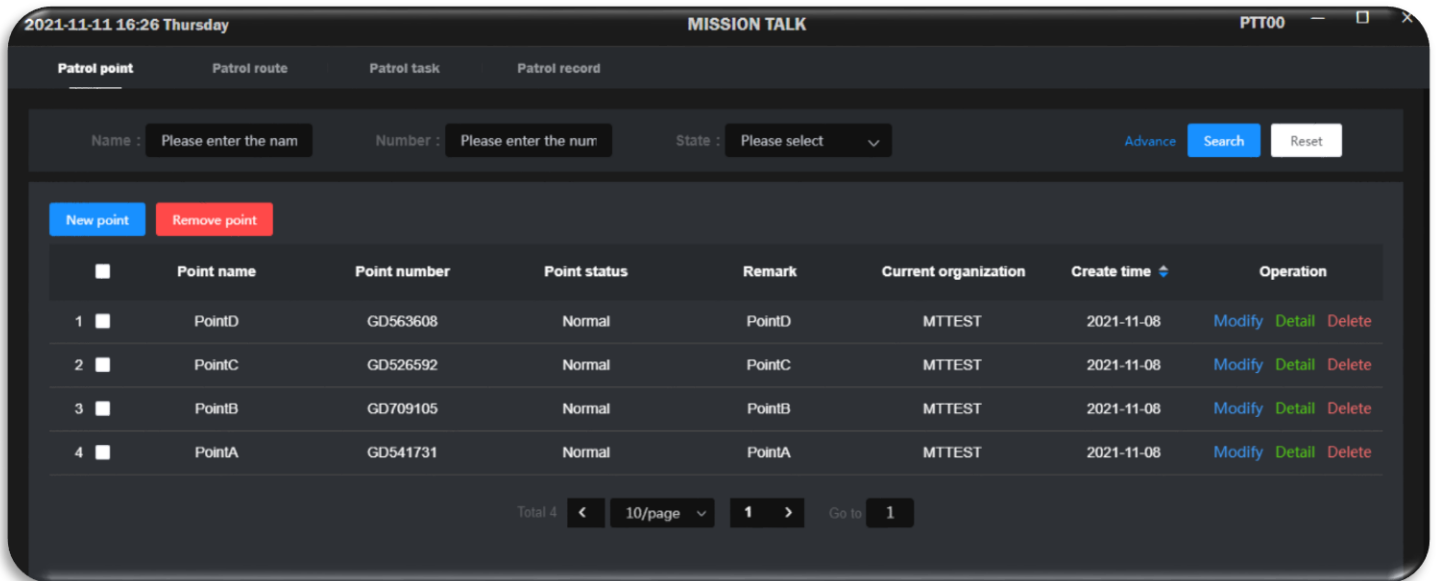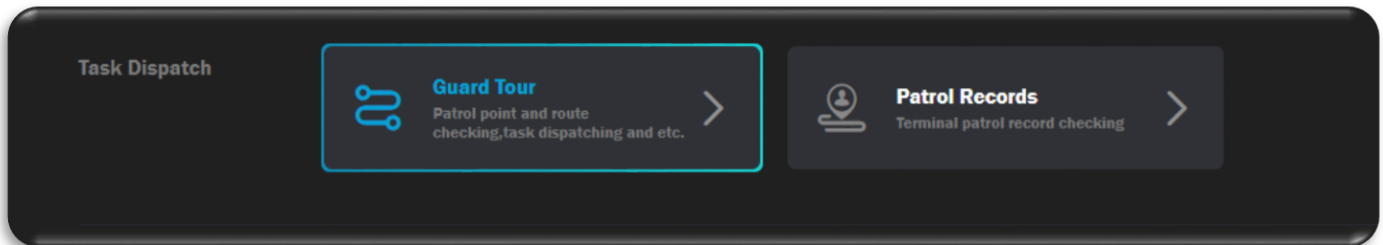# Mission- Talk Dispatch Console
Guard Tour

Mission-Talk Dispatch Console
Guard Tour

"Guard Tour" is an optional module enabling the dispatcher to create a route that one or more terminal users have to follow at the correct checkpoints.

- Click "Guard Tour" from homepage for entering the patrol system.

- Guard Tour system for dispatcher to create/modify/delete the patrol point, route and task.

Mission-Talk Dispatch Console
Guard Tour

Patrol Point

- Click "New point" for creating an new checkpoint for patrol route.
- Dispatcher can modify/delete/view the created point in the below column.
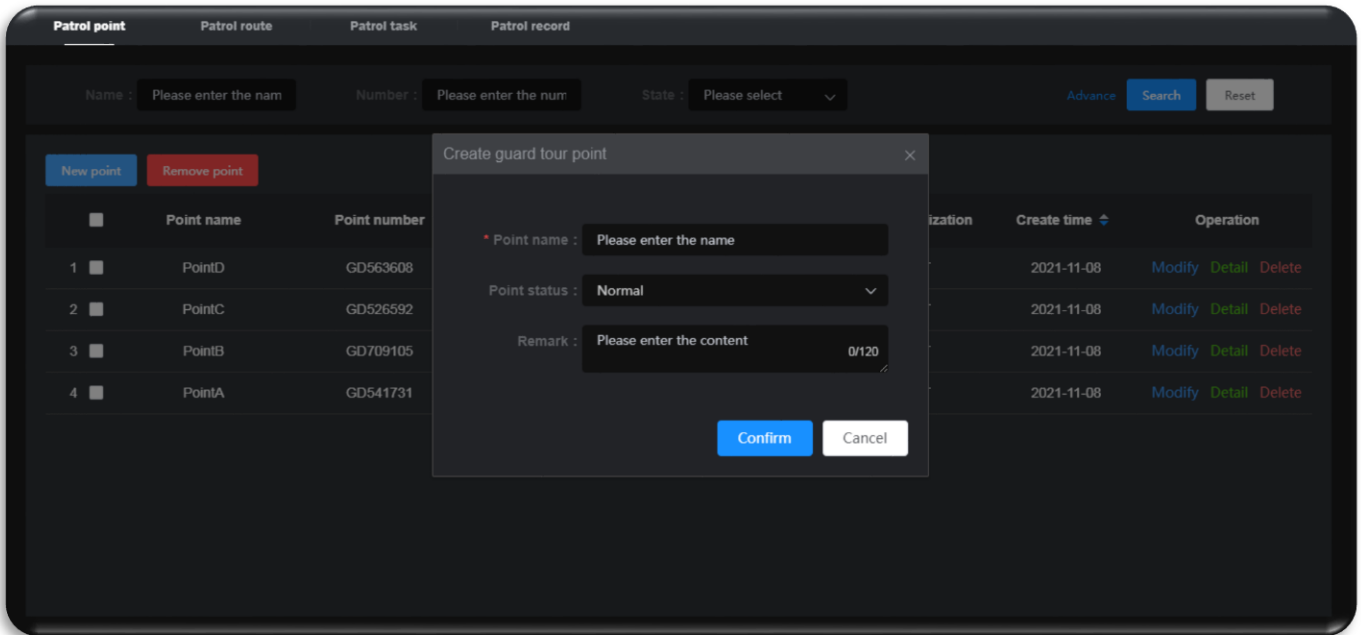
Patrol Route

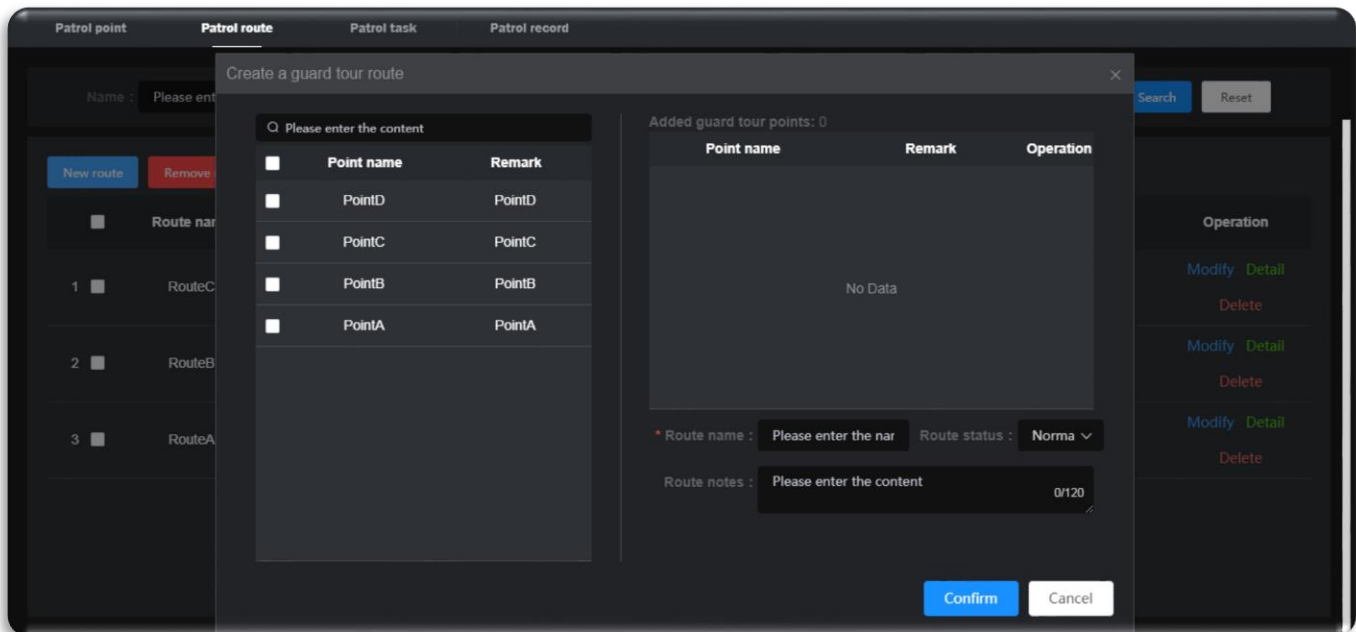- Click "New route" to create an new patrol route and is able to select the created points for the new route.
- Dispatcher can modify/delete/view the created route in the below column.

Mission-Talk Dispatch Console
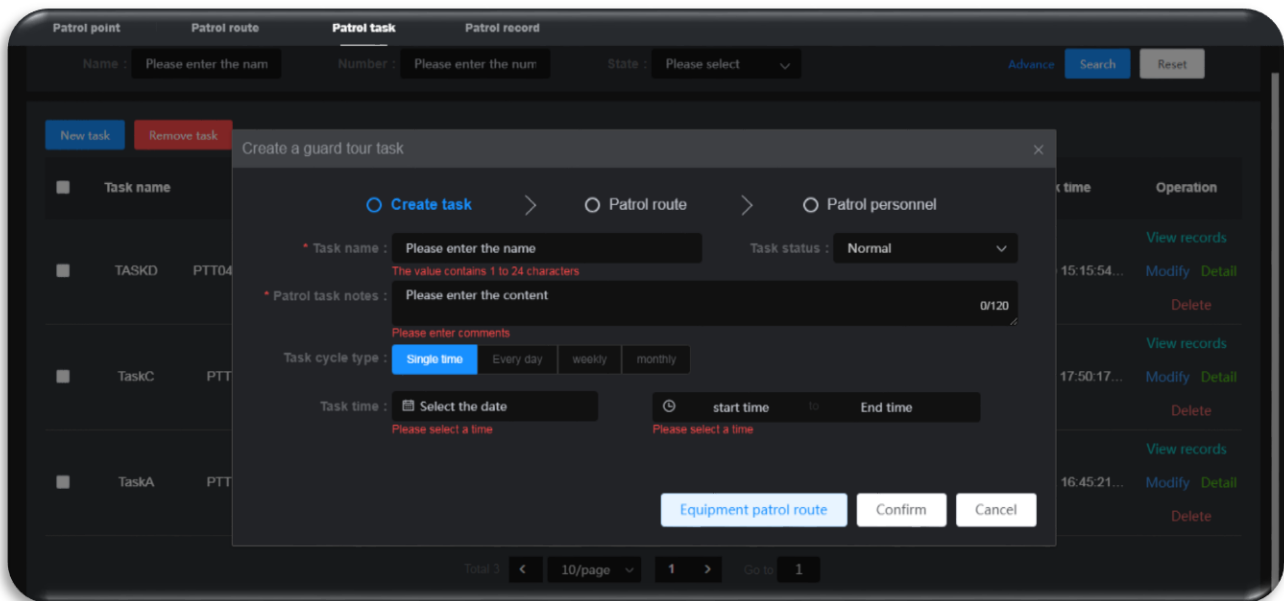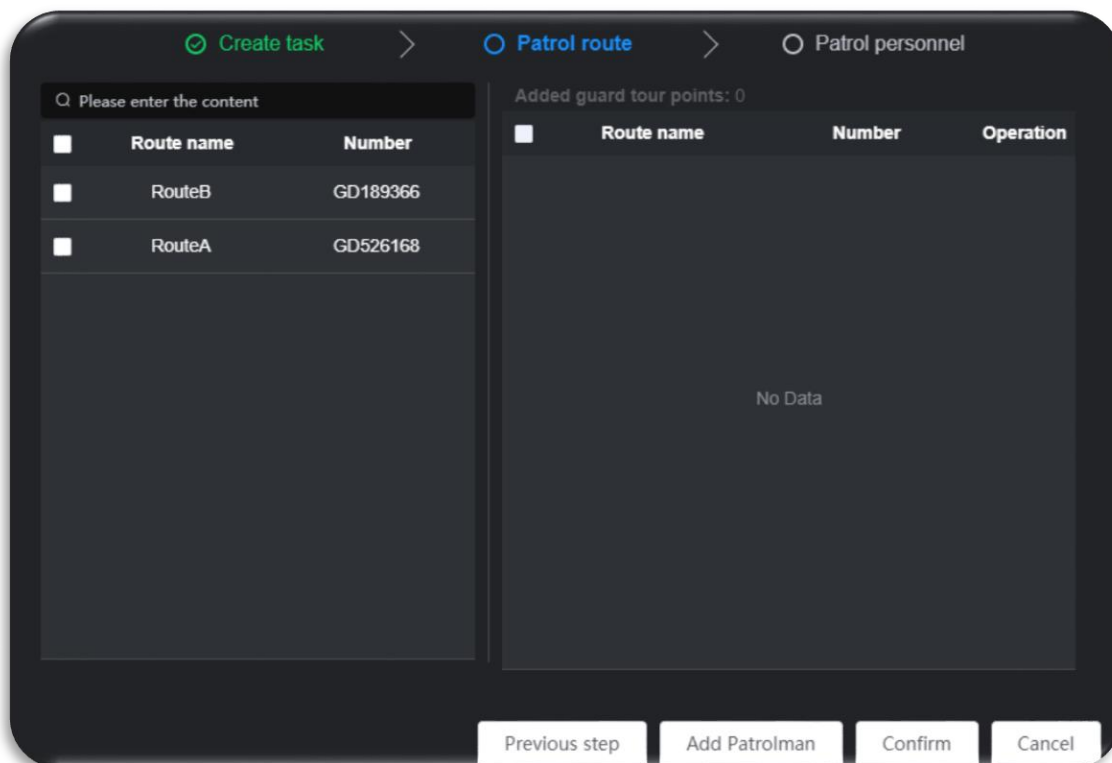## Guard Tour
Patrol Task

- Click "New task" for creating an new task and edit your task name, notes, type, and time.
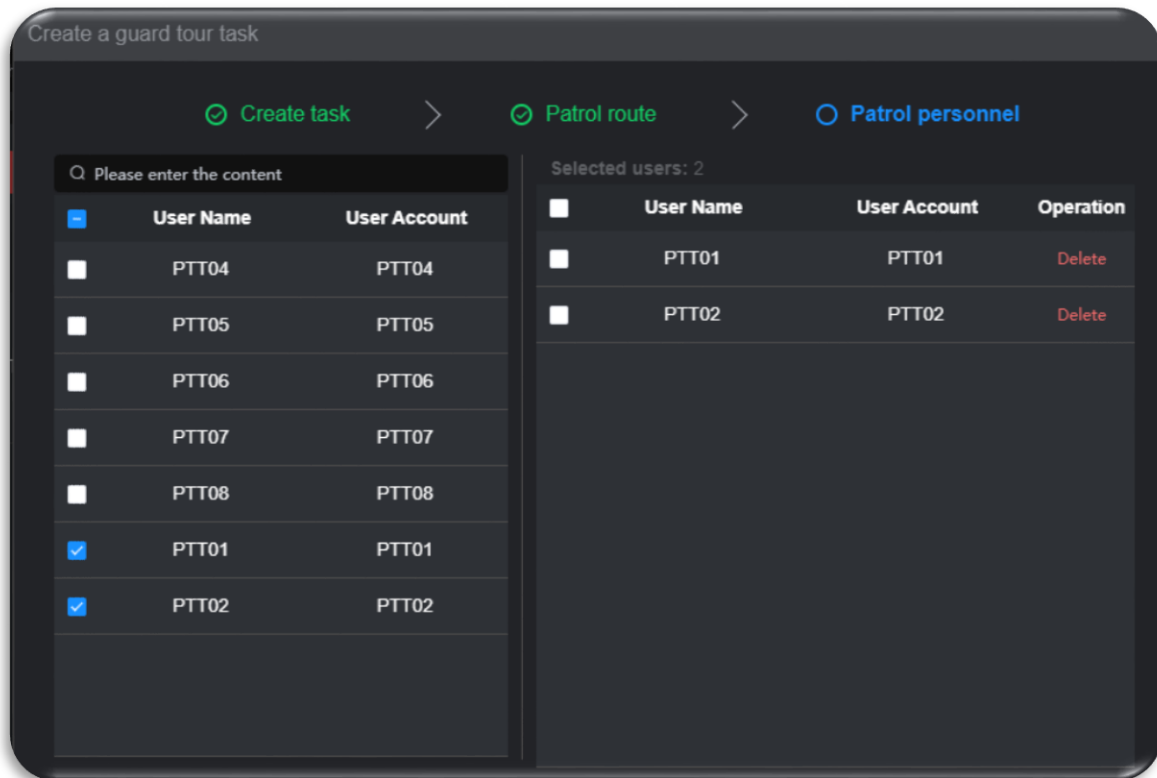

- Create a patrol route based on the created checkpoints for your new task.

Guard Tour

- Select the target patrol user for your new task.

- The created task can be viewed/modified/deleted by the below column.

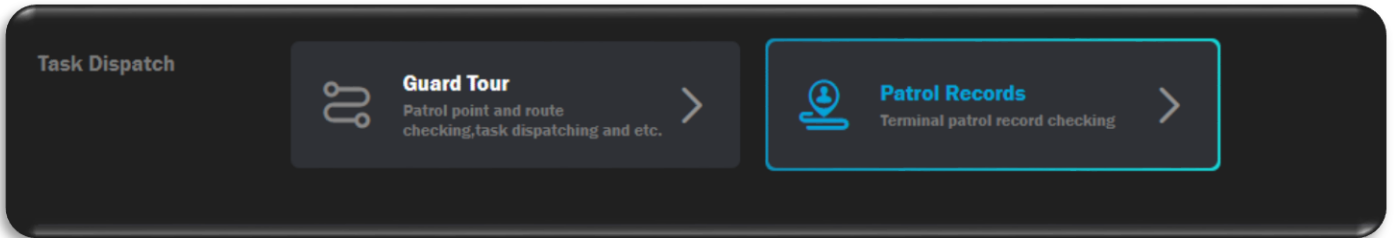# Mission- Talk Dispatch Console

Patrol Records

Patrol Records

    "Patrol Records" is about the execution status of all tasks, like general task and autonomous task.

Note:
"General Task" is created by dispatcher.
"Autonomous Task" is created by terminal user.

|	User Name	User Account	Task name	Current organization	Task schedule time	Task execution results	Task status	Task type	Operation
1	PTT08	PTT08	TASKD	MTTEST	2021-11-30 15:15		Unfinished	General tasks	Detail
2	PTT04	PTT04	TASKD	MTTEST	2021-11-30 15:15		Unfinished	General tasks	Detail
3	PTT01	PTT01	TASKD	MTTEST	2021-11-30 15:15	2021-11-30 15:16	Completed	General tasks	Detail
4	PTT05	PTT05	TASKD	MTTEST	2021-11-30 15:15		Unfinished	General tasks	Detail
5	PTT02	PTT02	TASKD	MTTEST	2021-11-30 15:15		Unfinished	General tasks	Detail
6	PTT06	PTT06	TASKD	MTTEST	2021-11-30 15:15		Unfinished	General tasks	Detail
7	PTT07	PTT07	TASKD	MTTEST	2021-11-30 15:15		Unfinished	General tasks	Detail
8	PTT01	PTT01	TaskA	MTTEST	2021-11-12 16:45		Unfinished	General tasks	Detail
9	PTT02	PTT02	TaskA	MTTEST	2021-11-12 16:45		Unfinished	General tasks	Detail
10	PTT01	PTT01	TaskC	MTTEST	2021-11-11 17:50	2021-11-11 17:49	Early completion	General tasks	Detail

- Dispatcher is able to check or export the history task detail information from this page.

Mission- Talk Dispatch Console
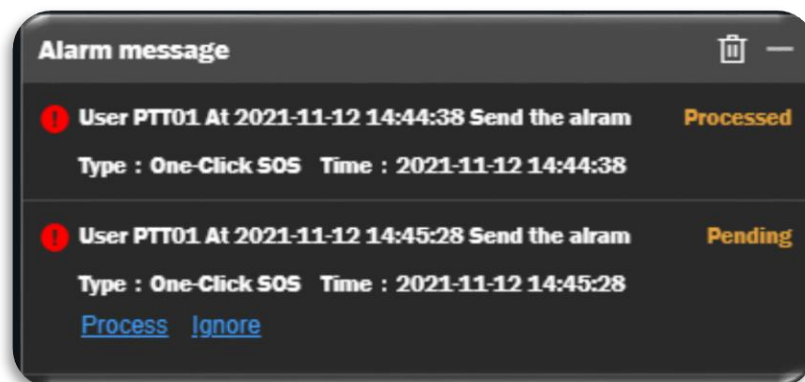
SOS/IM/Broadcast Message

Mission-Talk Dispatch Console
SOS Alarm Message

"SOS Alarm Message" is sending by terminal user, dispatcher is able to receive SOS alarm message and click "Process" will auto zoom the user's location and make an emergency video call with this user. Dispatcher also can check the history alarm record for tracing back some status of processed/unprocessed alarming records.
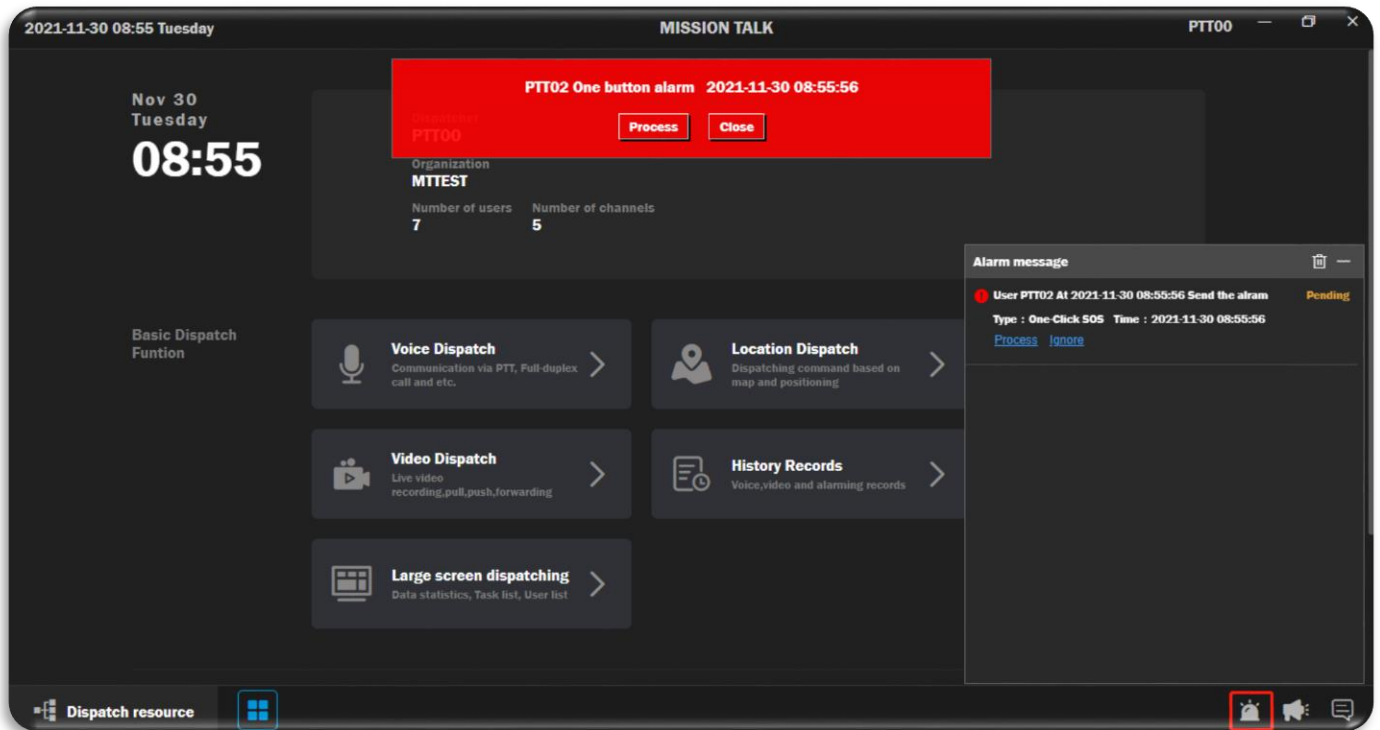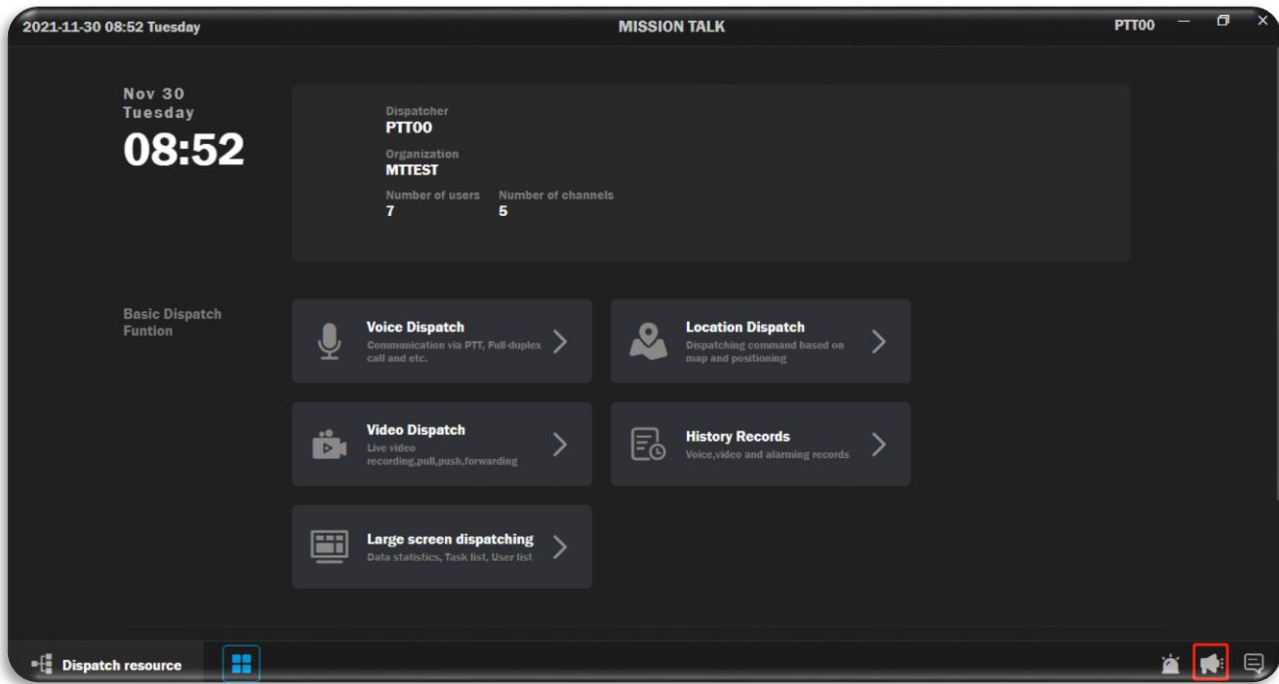

- There is a "Shortcut column" will be pop-up to remind and provide a quick action way for dispatcher to do some emergency actions.
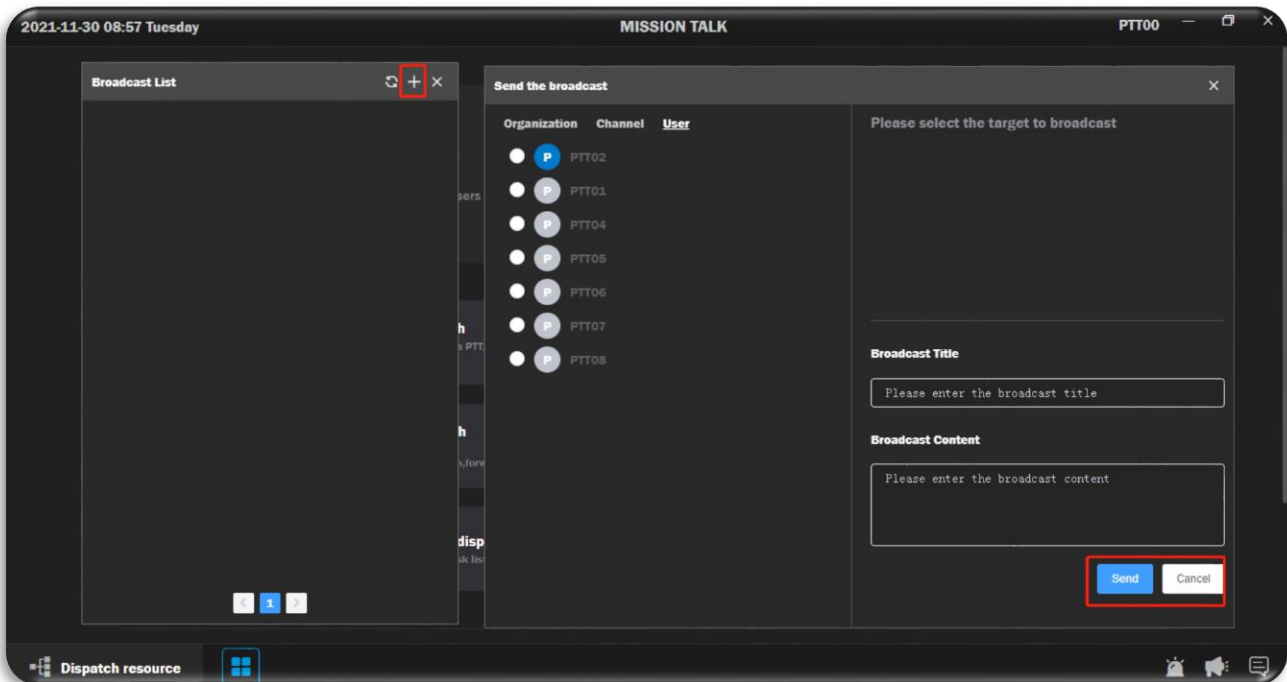
Mission-Talk Dispatch Console
Broadcast Message

"Broadcast Message" is about some important announcements for terminal user, which is created by dispatcher.
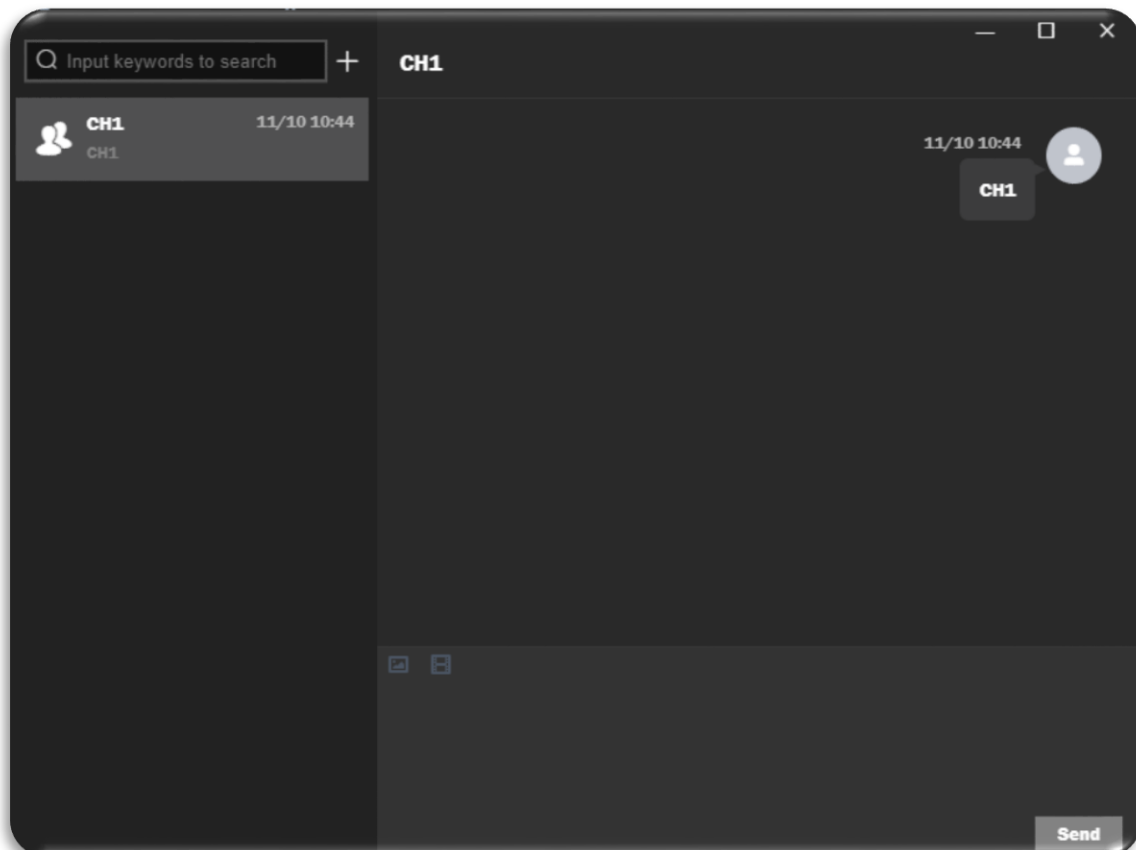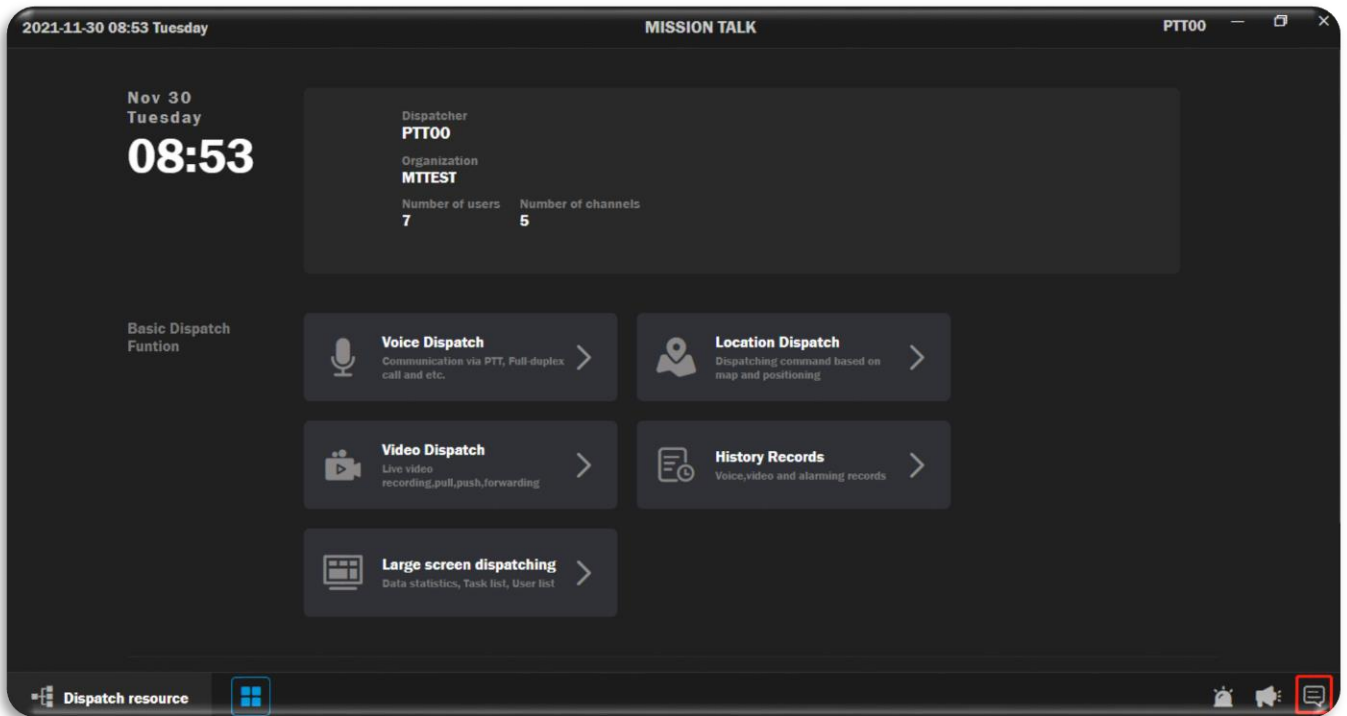

- Dispatcher click "+" button for broadcast message creation, then input the text message and select the member who you want to send as below shown.

Mission-Talk Dispatch
Instant Message

"Instant Message" is for dispatcher to chat with terminal users through text message, photo, and video

Mission- Talk Dispatch Console
Settings

Mission-Talk Dispatch
Settings

"Settings" is for dispatch console to modify the language and media file storage path.